EQE6000



EN Refrigeration User Manual 2

Electrolux

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WE'RE THINKING OF YOU

Thank you for choosing Electrolux. We have designed this product to make your life simpler and deliver impeccable performance for many years. Please spend a few minutes reading this document to get the best from your new Electrolux appliance.

Visit our website to:

Get usage advice or service information:
www.electrolux.com

Register your product for better service:
www.electrolux.com.sg/support/register-warranty

CUSTOMER CARE AND SERVICE

Always use original spare parts.
When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.
The information can be found on the rating plate.

⚠ Warning / Caution-Safety information.
i General information and tips.
Environmental information.

Subject to change without notice.

1. SAFETY INFORMATION

Note: You must read these warnings carefully before installing or using the refrigerator. If you need assistance, contact your customer care centre. The manufacturer will not accept liability, should these instructions or any other safety instructions incorporated in this book be ignored.

WARNING

- It is essential the electric outlet is properly earthed to ground. Consult a qualified electrician if you are unsure.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Unplug the refrigerator before cleaning or moving it to avoid electric shock.
- Never unplug the refrigerator by pulling the electrical cord as this may damage it. Grip the plug firmly and pull straight out.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard
- Don't use a steam cleaner. If livecomponents come into contact with condensing steam, they may short-circuit or cause an electric shock.
- Do not store explosive substances such as aerosol cans with a flammable propellant this appliance. If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer.If you do so you may cause an explosion.
- Do not damage the refrigerant circuit.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.
- If you wish to discard this refrigerator, please contact your local authorities and ask for the correct method of disposal.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

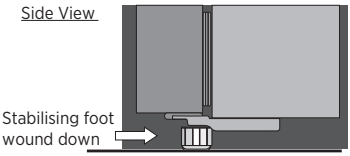
WARNING
R600a refrigerant warning



This appliance contains flammable R600a refrigerant. Avoid safety hazards by carefully installing, handling, servicing and disposing of this appliance.

- Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- Leaking refrigerant may cause eye injuries or ignite.
- The room for installing appliance must be at least 1m^3 per 8g of refrigerantThe amount of refrigerant in the appliance can be found on the rating plate inside the appliance.
- If you are unsure of the refrigerant check the rating plate inside the refrigerator compartment.
- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland Australia the Authorisation Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.
- Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

WARNING
Stable Footing
When your refrigerator is in place, you need to stabilise it. Lift the front of the refrigerator to take the weight off each stability foot and make small quarter turns to each foot until it is in firm contact with the floor. If you intend to move the refrigerator, remember to wind up each foot so that you can move it freely. Repeat the process of the foot adjustment once you have settled on the new location of the refrigerator.



GENERAL WARNINGS

Read the following carefully to avoid damage or injury. It is important to use your refrigerator safely. Check these safety points before using your refrigerator.

- The appliance must be plugged into its own dedicated electrical outlet.
- The plug must be accessible when the refrigerator is in position.
- It is essential the powerpoint is properly earthed to ground. Consult a qualified electrician if you are unsure.
- Don't use extension cords or adapter plugs with this refrigerator.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Unplug the appliance before cleaning and before changing the light bulb(when fitted) to avoid electric shock.
- Never unplug the refrigerator by pulling the electrical cord as this may damage it. Grip the plug firmly and pull straight out.
- Choose a location for your refrigerator that isn't too cold. The ambient room temperature should be above 10°C.
- Stand your refrigerator in a dry place avoid areas of high moisture or humidity.
- Don't put the refrigerator in frosty or unprotected areas like a garage or on the verandah.
- Don't plug your refrigerator into a timer fitted to the powerpoint.
- Do not put the refrigerator in direct sunlight, near stoves, fires or heaters.
- Do not put the refrigerator on an uneven surface.
- Do not store flammable materials on or under the appliance, e.g. aerosols.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Never store fizzy drinks in the freezer compartment.
- Never try to repair the refrigerator yourself, only use a qualified or authorised service person for repairs.
- Never use electric heaters or dryers to defrost the freezer because you can receive an electric shock
- When transporting and installing the refrigerator, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- When installed correctly, your refrigerator should:
  - Have adequate space at the back and sides for air circulation.
  - Be vertically aligned to the surrouning cupboards.
  - Have doors that will self-close from a partially open position.
- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children being supervised not to play with the appliance.

NOTE: You must read these warnings carefully before installing or using the refrigerator. If you need assistance, contact your Customer Care Department. The manufacturer will not accept liability, should these instructions or any other safety instructions incorporated in this book be ignored.

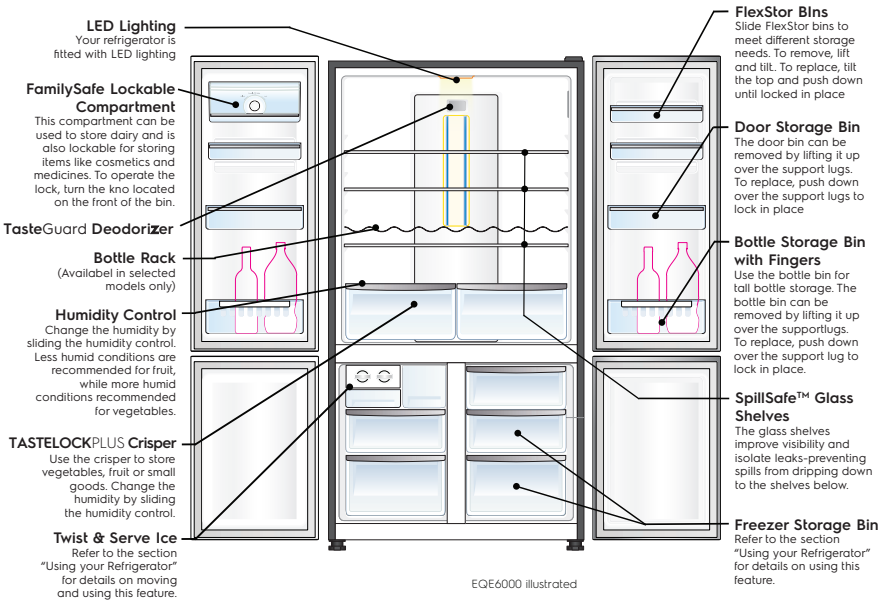
ENVIRONMENTAL INFORMATION

This appliance is intended to be used in household and similar applications such as,

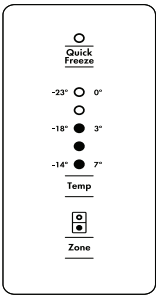
- The kitchen areas in shops, offices and other working enviroments;
- Farm house and by clients in hotels, motels and other residential type enviroments;
- Bed and breakfast type environments;
- Catering and similar non-retail applications;

2. DESCRIPTION OF THE APPLIANCE

2.1 QUATTRO FRENCH DOOR REFRIGERATOR FEATURES



EQE6000 illustrated



Refrigerator/freezer control panel

From this panel you can control the temperature of the refrigerator and freezer compartments as well as setting the quick freeze function or resetting the door alarm.

For further information on how to use this feature refer to the section "About the User Interface".

Features may vary depending on model. Not all models will have features listed.

3. TEMPERATURE CONTROL

3.1 ABOUT THE USER INTERFACE

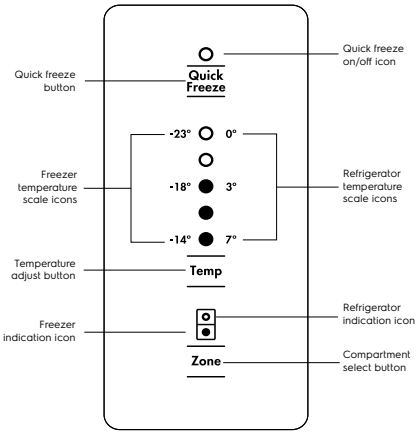
The following pages explain the various functions of the user interface to help you better understand how to get the most out of your new refrigerator.

IMPORTANT
NOTE: When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Ensuring that you make only small adjustments and wait at least 24 hours to see if the new temperature is correct to your liking.

Checking the softness of ice cream is a good indication that your freezer is the right temperature, while checking the temperature of water kept in the refrigerator is a good way of checking the temperature of the food compartment.

Temperatures inside each compartment may vary, depending on how much food you store and where you place it.

High or low room temperature may also affect the actual temperature inside the refrigerator.



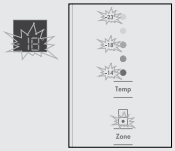
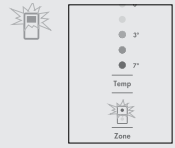
Description	Opration / Primary Function
Quick Freeze on/ off icon	• Indicates the status of the Quick Freeze function.
Quick Freeze button	Use the Quick Freeze function when you add a large amount of food to the freezer compartment. • Press the 'Quick Freeze' button. The Quick Freeze icon will flash indicating that the quick freeze is active and the compressor will run continuously for 90 minutes. • After 90 minutes the freezer will automatically return to normal mode. • The Quick Freeze function can be cancelled anytime by pressing thebutton again.
Refrigerator / Freezer temperature scale icons	• Indicates the temperature setting of the refrigerator compartment. • Indicates the temperature setting of the freezer compartment.

Description	Opration / Primary Function
Temperature adjust button	• Touch any button to awaken control. • Touch the 'Temp' button to decrease the selected compartment temperature. There are 8 temperature settings indicated by the illumination sequence on the display. Once the coldest temperature is reached the display will return to the warmest setting with the next press.
Refrigerator/Freezer indication icon	• Indicates the selected zone.
Compartment select button	• Press to select the desired compartment. • The refrigerator / freezer indication icon will show which zone is selected.

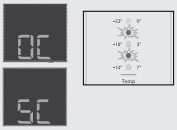
IMPORTANT
The factory default settings for the refrigerator is "3°C" and "-18°C" for the freezer. If you want to change the temperature, remember to make only small adjustments and wait 24 hours to see if it's correct.

3.2 ERROR CODES & ALARMS

Alarms

Alarm Icon	What It Means	Operation
 Non I&W	**Freezer Temperature Alarm** Activates if the freezer temperature is 10°c over set temperature for a period of 50 minutes (except during a defrost). An alarm will sound the temperature icons will flash.	• To deactivate the alarm for 50 minutes press any button. • To deactivate alarm for 12 hrs on the ice & water model press and hold Select Mode for 10 seconds for non ice and water models press and hold any button for 10 seconds.
 Non I&W	**Door Alarm** Activates if the refrigerator or freezer doors are left open for longer than 2 minutes. An alarm will sound and the affected compartment icon will flash and the temperature and icons will fade on and off.	• Alarm will sound and icon will flash indicating which door is open. (Ice & water models) • To silence the alarm for 8 minutes while the door is open press any button (the icons will continue to flash until door is closed).

Error codes

Error Code	What It Means	What to do
Communication Error 	If you see this icon displayed (Ice & Water model) or the top temperature icon is flashing it means that the control has lost contact with the main control board. The appliance will operate at its last known setting, all auxiliary functions will not work.	Turn the unit off at the power point for 5 minutes and then turn it back on. Under most circumstances this will reset the display enabling normal function to continue. If the error re-occurs then call for service.
Sensor – Open Circuit / Short Circuit 	If you see this icon displayed (Ice & Water model) or any combination of the second and fourth temperature icons are flashing it means that an error has been detected on a sensor. The refrigerator will run in a default cycle to prevent food spoilage.	Call for service.
Ice cube tray water fill not detected 	This error indicates that when an ice harvest occurred and a tray water fill was attempted, that the tray sensor did not get above 0°C.	Check the following: Water turned on at tap, water filter not blocked, no kinks in water tube. If after checking these items and they do not appear to be the cause of the error, call for service.

4. INSTALLING YOUR NEW APPLIANCE

Unpacking

ENVIRONMENT
Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.

Important – check for any damages or marks. If you find the refrigerator is damaged or marked, you must report it within 7 days should you wish to claim for damage/ marks under the manufacturers warranty. This does not affect your statutory rights.

Clean your refrigerator thoroughly following the instructions in the "Cleaning" section and wipe off any dust that has accumulated during shipping.

Locating the refrigerator

CAUTION
Automatic aerosol systems (such as insect control) should not be located adjacent to the product as the spray may cause long term damage to the external plastics of he appliance.

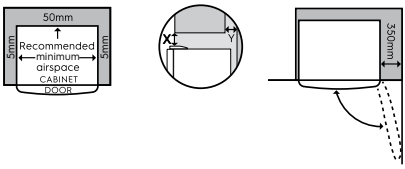
Do not put the refrigerator in a location that is too cold or is unprotected, for example in a garage or on a veranda. The ambient temperature should be above 10°C.

Put the refrigerator in a dry place avoiding areas of high moisture or humidity.

Ensure the refrigerator is located on an even surface.

Adequate ventilation around your refrigerator

The diagram below shows the recommended airspace to allow for ventilation of your refrigerator.



If you have a cupboard above the refrigerator with a rear gap of less than 100 mm (Y) , recommended clearance at the top of the refrigerator increases from 30mm to 70mm (X) minimum.

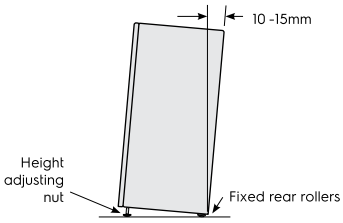
When positioned in a corner area, spacing of at least 350mm on the hinge side will allow the doors to open enough to enable the removal of bins and shelves.

NOTE: Doors are designed to sit proud of cabinetry (not flush). The clearances shown above are the recommended minimum clearances.

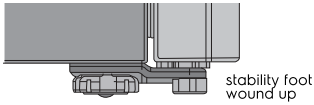
The clearance at the rear should not exceed 75mm.

Installing your refrigerator

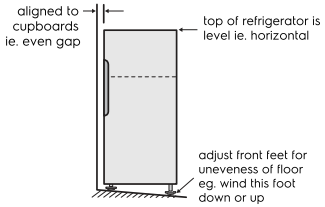
1. Roll the refrigerator into place.
   The rollers are designed for forward or backward movement only. They are not castors. Moving the refrigerator sideways may damage your floor and the rollers. Before moving your refrigerator ensure height adjusting nut and the stability foot are fully wound up off the floor.
2. Wind the large height adjusting nutunder door hinge down until the refrigerator is tilted back by 10mm (see diagram).



3. Wind the large height adjusting nut on the handle side down until the refrigerator is level and stable. If you have difficulty winding the nut or height adjusting foot down, have someone tilt the refrigerator back so you have better access.

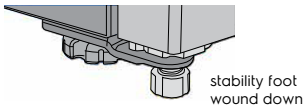


4. Check the alignment of the refrigerator to the surrounding cupboards to see if it is level. You can adjust the level as detailed in step 2 and 3.



5. If you find your refrigerator rocks from corner to corner, it means your floor is uneven. Find a piece of plastic or hardboard etc. and pack it firmly under the roller.
6. You may now need to fine-tune the installation by repeating steps 3, 4 and 5.
7. When you have the appliance in its final position, it needs to be stabilised. Wind the stability foot under the door hinge down to the floor until it just makes contact with the floor. Lift the front of the appliance to take the weight off the stability foot, then turn it half a turn further to ensure firm contact with the floor. Wind the large height adjusting nut back up to ensure all the weight is now on the front stability foot. Wind the large height adjusting nut back up to ensure all the weight is now on the front stability foot.
8. Repeat step 7 for the stability foot on the handle side. Whenever you need to move the appliance, be sure to wind the feet back up so that the appliance can roll freely and be sure to reset it when reinstalling.

front view

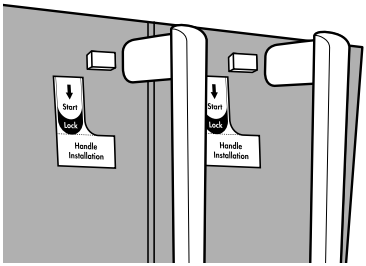


9. Plug your refrigerator straight into its own power point and never use a double adapter. If you need to roll the refrigerator to get to the plug, remember to raise the stability foot first.
10. Before you put any food in your refrigerator, it's recommended you leave it on for 2 or 3 hours to check it is running properly.

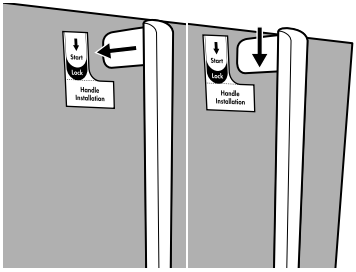
Installing door handles

For models with 'Pole' handles, the handles are supplied prepackaged inside your refrigerator and will require fitting.

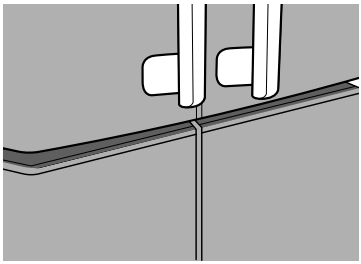
Step 1.
Position top door handles (LH & RH) over handle mounts and align with template on the door.



Step 2.
Pull handle down until it locks into position and aligns with template on the door.



Step 3.
Remove templates after handle fitment.



Congratulations! You have successfully installed your new refrigerator.

5. USING YOUR REFRIGERATOR

Refrigerators work by transferring heat from the food insideto the outside air. This operation makes the back and sides of the refrigerator feel warm or even hot particularly at start-up and on warm days – this is normal.

Avoid placing food against the air vents in the refrigerator as it affects efficient circulation. If the door is opened frequently, a light frosting will occasionally occur on the freezer's interior. This is normal and will clear after a few days. If the freezer door is accidentally kept open, a heavy frost will coat the inside walls and should be removed.

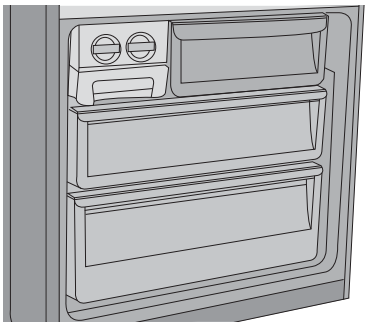
Your new refrigerator uses a high-speed compressor, along with other energy-efficient components, which may make unusual sounds and be more noticeable at night and quieter times. These sounds simply indicate your refrigerator is working how it should. They include:

- Compressor running noises;
- Air movement noise from the small fan motor;
- A gurgling sound, similar to water boiling;
- A popping noise, heard during automatic defrosting; and
- A clicking noise, prior to compressor start-up.

Further details can be found in the Troubleshooting Guide

IMPORTANT
For bottom mount refrigerators (where freezer is below the fresh food compartment):

Ensure all freezer drawers and shelves are pushed back completely to prevent them from keeping the door open.

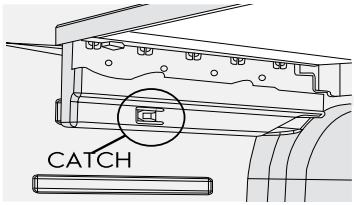


WARNING
LED lighting
Your appliance is fitted with long life LED lighting. In the unlikely event the LED lights should fail, then the LED lights should be serviced by the service agent, to avoid a safety hazard. Refer to the warranty page for contact details.

5.1 REMOVING FEATURES

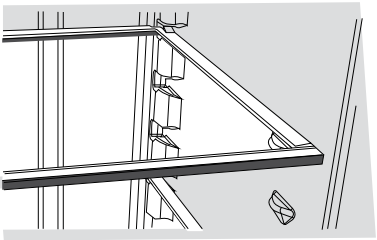
Crisper Bin
Removal (standard Crisper Bins):

1. Empty food from the crisper. On some models it will be necessary to remove the bottle storage bins.
2. Remove the crisper bin(s) by pulling forward, then up and forward again.
3. For top mount and single door, remove the crisper shelf by lifting the catches on the left and right underside of the shelf and pulling the shelf forward.



SpillSafe™ glass shelves
To remove the shelves, gently pull them forward until the shelf comes clear of the shelf guides.

To return the shelf, make sure there is nothing behind that may obstruct movement. Gently push the shelf, into the cabinet and back into position.



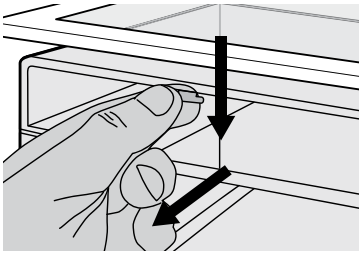
Drawers fitted with telescopic slides
To remove the drawer for cleaning.

1. Empty food from the drawer.
2. Remove the drawer by pulling it forward and lifting the front to unhook it from the slides. Once you have removed the drawer, ensure the slides are pushed back so they are fully closed.

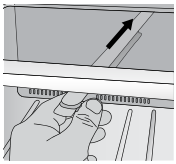
Twist and Serve Ice
Mounting the twist & serve dispenser to the other side of the freezer.

NOTE: this is only possible on Top mount models.

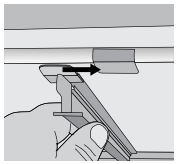
1. Remove the ice bin and ice cube tray. If the ice tray assembly is frozen to carriage, simply squeeze the tray and shelf together to break the ice.
2. Before you remove the ice carriage, remember to disengage it from the glass shelf as it may result in damage to the assembly.



3. Remove the centre runner by disengaging it at the front of the shelf, and removing it from the rear.
4. Refit the runner into the rear of the shelf on the right hand side and then engage the front.



Insert into the slot at the rear of the shelf



Then engage into the front of the shelf

5. Fit the carriage by sliding it into the runners until the front if the carriage engages with the shelf.
6. Refit the ice tray and ice bin.

WARNING
Fill the ice cube tray with potable water only.

6. CLEANING YOUR REFRIGERATOR

WARNING
BEFORE CLEANING: Turn the refrigerator off at the power point and unplug the cord to prevent any chance of electrocuting yourself.

Doors and exterior (white and silver):
You should only clean the doors with lukewarm soapy water and a soft cloth.

Stainless Steel:
Your stainless steel refrigerator is manufactured from mark-resistant stainless steel. This stainless steel has a special advanced protective coating that eases the removal of marks such as fingerprints and water spots. To keep its appearance, clean it regularly with lukewarm soapy water and a soft cloth.

WARNING
Never use stainless steel cleaners, abrasive pads or other cleaners that will scratch the surface. Damage to the appliance after delivery is not covered by your warranty.

Interior
Clean the inside of your refrigerator regularly with a soft cloth, unscented mild soap and lukewarm water. Thoroughly dry all surfaces and removable parts and avoid getting water on the controls. Replace removable parts, plug power cord in and switch the power on before returning the food.

Door seals
Always keep door seals clean by washing them with a mild detergent and warm water, followed by a thorough drying. Sticky food and drink can cause seals to stick to the cabinet and tear when you open the door.

Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishes, caustic or abrasive cleaners, or scourers to clean your refrigerator. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. Use only a soft cloth with an unscented mild soap and lukewarm water.

WARNING
To clean a crisper or freezer bin with telescopic extension slides, simply wipe with a damp cloth and warm soapy water. Never immerse the cover in water, as this could affect the operation of the slide.

Switching off your refrigerator
If you switch off your refrigerator for an extended period, follow these steps to reduce the chances of mould:

1. Remove all food.
2. Remove the power plug from the power point.
3. Thoroughly clean and dry the Interior.
4. Ensure that all the doors are wedged open slightly for air circulation.

7. FOOD STORAGE GUIDE

CATEGORY	PRODUCT	REFRIGERATOR	FREEZER	STORAGE TIPS
Meat	Sausages and Mince	1-2 Days	2-3 Months	Keep cold meat at the back of the refrigerator where it is coldest.
	Chops and Steak	3-4 Days	4-6 Months	Plastic can cause meat to sweat if stored in refrigerator for more than a day.
	Cold Meats	3-5 Days	4-6 Months	
	Roasts	3-5 Days	12 Months	Roast can take up to 48 hours to defrost properly, transfer frozen roast to the refrigerator 2 days before use.
Poultry	Chicken	1-2 Days	2 Months	If poultry takes on a smell or colour you are unsure about it is best to throw it out. Whole eggs are not suitable for freezing, slightly beaten eggs may be frozen for four months.
	Roast Chicken	3-5 Days	12 Months	
	Eggs	6 Weeks	Not Suitable	
Seafood	Whole fish and fillets	2-3 Days	2 Months	Store in an airtight container or foil.
	Lobster and crabs	1-2 Days	2 Months	
	Prawns	1-2 Days	2 Months	Never freeze prawns in salty water as this will dehydrate the flesh.
Dairy	Milk	7-10 Days	Not Suitable	If dairy takes on a smell or colour and you are unsure about it, it is best to throw it out.
	Yoghurt	7-10 Days	Not Suitable	
	Hard Cheeses	2 Weeks - 2 Months	2 Months (Grated)	Depending on the variety hard cheese can last from 2 weeks to 2 months.
	Soft Cheeses	1-2 Weeks	Not Suitable	
	Butter	8 Weeks	12 Months	
Fruit & Vegetables	Every fruit and vegetable has a different shelf life. Some stay fresh for a couple of days e.g beans, others can last for a couple of months e.g. onions.		8-12 Months When freezing chop and blanch in small portions.	Keep vegetables in the crisper and away from the air vents to avoid freezing.
				Don't wash fruit and vegetables before storing them in the refrigerator as this can make them susceptible to rotting.
Left Overs	Homemade meals	3-4 Days	2-6 Months	Store in sealed container.
				Freeze meals in small portion sizes to limit wastage.

IMPORTANT
Please note, use this information as a guide only, actual storage times will vary depending on how you use your refrigerator, climatic conditions and the freshness of the food.

8. TROUBLESHOOTING

Appliance does not operate at desired temperature
In a modern frost free refrigerator / freezer, cold air is circulated around the various compartments through air vents using a high efficiency fan.

CONCERN	WHAT TO DO
Refrigerator is too warm	• Adjust the refrigerator to a colder setting • Ensure food is allowed to cool before placing inside the refrigerator. • Ensure the appliance is set up as per instructions • Ensure that contents are not obstructing the cooling vents. • Ensure the door is not held open or is being opened too frequently.
Freezer is too warm	• Adjust temperature to a colder setting. • Ensure food is allowed to cool before placing inside the freezer. • Ensure the appliance is set up as per instructions • Ensure that contents are not obstructing the cooling vents. • Ensure the door is not held open or is being opened too frequently.
Food is freezing in the refrigerator	• Adjust temperature to a warmer setting. • Ensure that fruit and vegetables are stored in the crisper. Items with a high water content should not be placed near the cooling vents.
Unable to change temperature settings	• Refer to sections "temperature control" and "about the user interface". • Ensure that user interface is in "awake" mode before trying to adjust temperature settings.

Appliance noise
Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.

CONCERN	WHAT TO DO
Motor noise (compressor)	Nothing. This is normal as your new refrigerator uses a high-speed compressor which switches on and off during operation. Note that the compressor noise may seem louder at the start of the on cycle.
Motor noise (compressor);	These refrigerators are fitted with a variable speed compressor and fan. At start up and on warm days they run at a higher speed to provide additional cooling. When less cooling is required the compressor and fan will run at a lower speed. As a result it is normal for sound levels to change depending on operating conditions.
A clicking noise heard just before the compressor starts.	Nothing. This is normal as your new refrigerator has an automatic switching action of the temperature control, turning the compressor on and off.

CONCERN	WHAT TO DO
Occasional gurgling, similar to water boiling.	Nothing. As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your refrigerator system. Nothing, this is normal as your new refrigerator uses high efficiency fans to circulate air. Fan speed and noise may increase during periods of heavy usage or hot weather.
Rattling and other noises.	• Ensure that the cabinet is level and stable, refer to Installation Instructions • Check the surrounds of the appliance to ensure there is nothing touching or placed on top of the appliance. • Ensure that contents of the appliance are not placed in such a way that they are vibrating (such as bottles).

Crisper Operation

CONCERN	WHAT TO DO
Excess moisture build up in crisper It is normal for there to be some moisture and humidity in the crisper bin.	• Ensure that the crisper is not over packed. • Adjust crisper humidity slides.
Crisper bin can not be removed	• If crisper bin interferes with the door bins, remove door bins before removing crisper. • Position cabinet so that the door can be fully opened.
Freezing items in the crisper	• Adjust temperature to a warmer setting.

Refrigerator operation

CONCERN	WHAT TO DO
Appliance will not run It is normal for the freezer fan not to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.	• Ensure that the cord is plugged into a live power outlet and outlet is switched on. • Ensure that the household circuit breaker has not tripped or that the fuse has not blown. • The appliance maybe in defrost mode, check again in half an hour.
Compressor motor seems to run too long At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run more often.	• Ensure that the doors are not held open. • Check that large amounts of warm food have not just been placed inside the appliance. • Note that the appliance will run more than normal just after you install it or when adjusting the temperature setting changes.

CONCERN	WHAT TO DO
Compressor motor seems to run too long . These appliances use a variable speed compressor, which by design can run for long periods of time, this is normal	• The variable speed compressor and fan that at start up and on warm days, runs at high speeds to provide additional cooling. When less cooling is required the compressor and fan will run at a lower speed, but still may not switch off. This is normal. • It is possible that the only time the compressor and fan will stop is when the refrigerator is defrosting which is approximately once per day.
The exterior of the appliance is warm or hot to touch This is normal because the appliance transfers heat from the inside out through the outer panels and the divider between the doors.	• Ensure the appliance has the external clearances recommended in the section “Installing your new appliance”. • The exterior of the cabinet will be much warmer on warmer days it may even feel hot to touch, as the appliance is working harder.
User interface will not respond To ensure settings are not accidentally changed the user interface will go into sleep mode when not in use. Press any button to wake user interface	• Check that the user interface is in awake mode, refer to section “About the user interface”. • Check that the user interface is not locked, refer to section “About the user interface”. • If the user interface is frozen turn the appliance off for five minutes for the memory to clear, then turn back on. • Check that the user interface is not in Sabbath Mode, refer to control instructions. (I&W models only).
Alarms Sounding	• Check that all doors are fully closed. • Ensure that the over temperature alarm is not being activated by hot food placed in the freezer. • Check if the drinks timer has ended, refer control instructions.
Frost build up	• Check that all doors are fully closed. • Ensure that the doors are not opened too often. • Ensure that the return air vents are not blocked with packaging. • Ensure the seals are clean and not obstructed.
Odours	• The interior may need cleaning, refer to cleaning guide. • Ensure that food is stored correctly as some food, containers and wrapping can produce odours. • Check appliance for old or unusual food.
Lights not working The LED lighting is esigned to turn on gradually. The LED lighting is designed to dim automatically if the door is left opened for more than 5 minutes and turn off completely if the door is open for more than 7 minutes. Closing the door will reset the timer.	• Ensure that the cord is plugged into a live power outlet and outlet is switched on. • Ensure that the household circuit breaker has not tripped or that the fuse has not blown. • Check that the user interface is not in Sabbath Mode, refer to control instructions. • Check the appliance features section to determine lighting configuration for your model.

Door operation

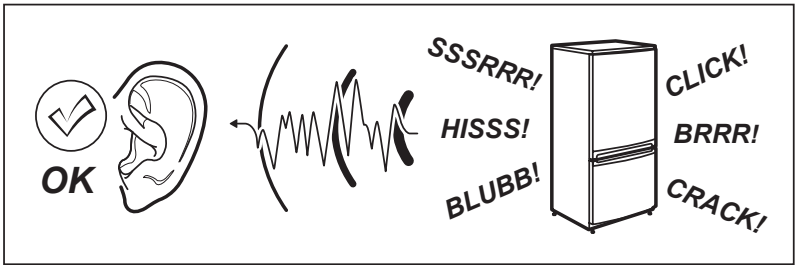
CONCERN	WHAT TO DO
Freezer door pops open.	• This is normal and should re-close. This happens when the refrigerator door is closed too quickly. • If the freezer door stays open, it indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance".
Self close not working.	• Check if your appliance has self closing hinges as not all models do. • It indicates that the appliance needs to be tilted backwards a little further. Refer to section "Installing your new appliance".
Door not sealing properly	• Ensure there is nothing that is preventing the door from closing such as appliance contents or items placed near the appliance. • Ensure that the crisper/freezer bin is closed completely. Refit if required as referred to in the section "Using your refrigerator". • Ensure the appliance is set up as per recommendations.
Door difficult to open and close	• If the door is difficult to open just after you have closed it this is due to the pressure equalising, the door will open normally after a few minutes.

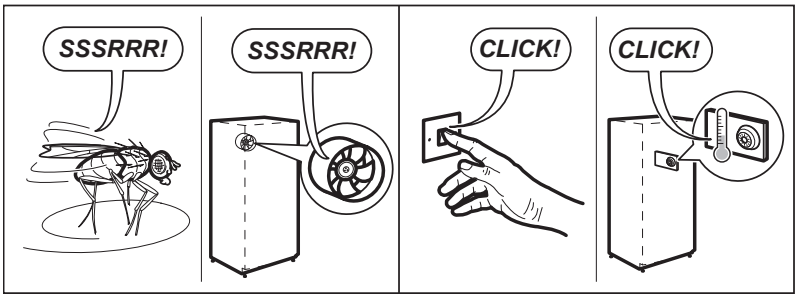
If you still require service
If you have a problem, and the problem persists after you have made the checks mentioned, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, the 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

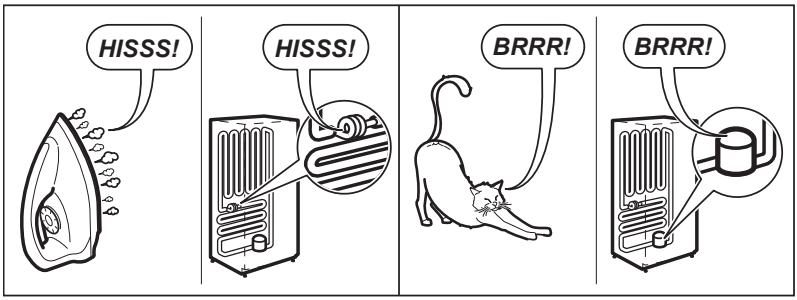
9. NOISES

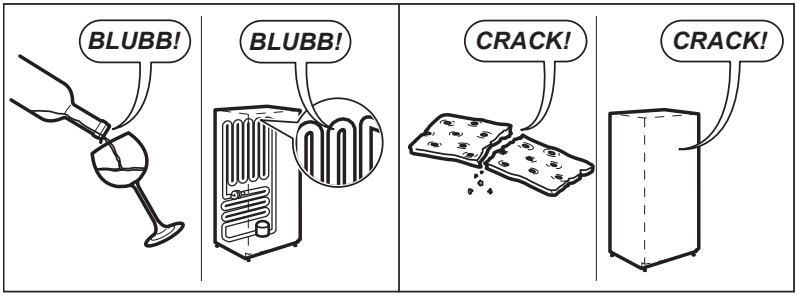
Appliance noise

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.









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