

MODEL:HRF3603F

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Safety and warning information

For your safety and correct usage, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that anyone using it throughout its life, will be properly informed on its usage and safety notices.
For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

- Keep all packaging away from children as there is risk of suffocation.
- If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.
- If this appliance, featuring a magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

General safety



- WARNING —This appliance is intended to be used in single family residential usage.
- WARNING — Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- WARNING — If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- WARNING — Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- WARNING — Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- WARNING — Do not damage the refrigerant tubing.
- WARNING — Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

- WARNING — The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal centre. Do not expose to flame.
- WARNING —When positioning the appliance, ensure the supply cord is not trapped or damaged.
- WARNING —Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

Replacing the illuminating lamps

- WARNING—The illuminating lamps must not be replaced by the user! If the illuminating lamps is damaged, contact the customer helpline for assistance.
  This warning is only for refrigerators that contain illuminating lamps.

Refrigerant

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged.
The refrigerant (R600a) is flammable.

- WARNING — Refrigerators contain refrigerant andgases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.



WARNING:risk of fire

If the refrigerant circuit should be damaged:
-Avoid opening flames and sources of ignition.
-Thoroughly ventilate the room in which the appliance is situated.

California (U.S.A.) Residents

⚠ **WARNING:** Cancer and Reproductive Harm - www.P65Warnings.ca.gov

⚠ **ADVERTENCIA:** Cáncer y Daño Reproductivo - www.P65Warnings.ca.gov

It is dangerous to alter the specifications or modify this product in any way.
Any damage to the cord may cause a shortcircuit, fire, and/or electric shock.

Electrical safety

1.The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6.You must not operate the appliance without the interior lighting lamp cover.
7.The fridge is only applied with power supply of single phase alternating current of 115V/60Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A.C. Automatic voltage regulator of more than 350W to the fridge. The fridge must employ a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.

Daily use

- Do not store flammable gass or liquids in the appliance, There is a risk of an explosion.
- Do not operate any electrical appliances in the appliance (e.g.electric ice cream makers,mixers etc.).
- When unplugging always pull the plug from the mains socket,do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.

- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- The appliances manufactures storage recommendations should be strictly adhered to.Refer to relrelevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freeze compartment as it creates pressure on the container,which may cause it to explode,resulting in damage to the appliance.
- Frozen food can cause frost burns if consumed straight from the freezer compartment.
- Do not place the appliance in direct sunlight.
- Keep buring candles,lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.
- The appliance is intended for keeping food stuff and/or beverages in normal household as explained in this instruction booklet The appliance is heavy.Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if your hands are damp/wet,as this could cause skin abrasions or frost/freezer burns.
- Never use the base,drawers, doors etc. to stand on or as supports.
- Frozen food must not be refrozen once it has been thawed out.
- Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips.
- To avoid items falling and causing injury or damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.

caution!
Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, ethereal oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.

Installation Important!

- For electrical connection carefully, follow the instructions given in this manual.
- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In this case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the back of the product should not be too close to a wall to avoid touching or catching warm parts (compressor, condenser) to prevent the risk of a fire, follow the instructions relevant to installation.
- The appliance must not be locate close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

Service

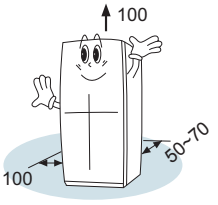
- Any electrical work required to do the servicing of the appliance should be carried out by qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.
  1)If the appliance is Frost Free.
  2)If the appliance contains freezer compartment.

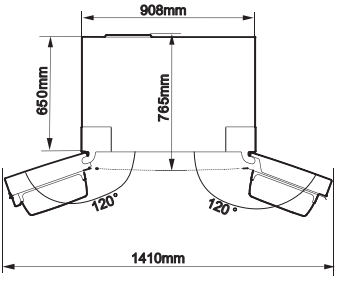
Installing your new appliance

Before using the appliance for the first time, you should be informed of the following tips.

Ventilation of appliance

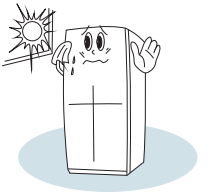
In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.
Suggest :It is advisable for there to be at least 50-70mm of space from the back to the wall, at least 100mm from its
top,at last 100mm from its side to the wall and a clear space in front to allow the doors to open 145°. As shown in following diagrams.





Note:
This appliance performs well within the climate class showed in the table below. It may not work properly if being left at a temperature above or below the indicated range for a long period.

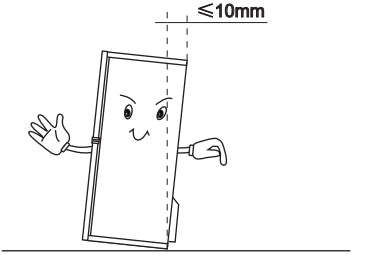
- Stand your appliance in a dry place to avoid high moisture.
- Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.



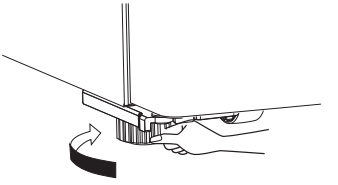
Leveling of appliance

- For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted.

- To allow the doors to self-close, tilt the top backwards by about 10mm.



- You can adjust them manually by hand or by using a suitable spanner.



Installing the water lines

Water filters are not included on your new appliance, to help promote better health, you may need to purchase a water purifying system to do that.
In order for the ice maker to operate properly, a water pressure should be required.
-the maximum inlet water pressure is 862kPa;
-the minimum inlet water pressure is 207kPa.

Warning:

The water connection must be made by a qualified plumber. Operation outside the water pressure range may cause malfunction, severe and damaging water leaks.
Under normal conditions, a 200cc (5.75 oz.) cup can be fill in about 10 seconds.
If the refrigerator is installed in an area with low water pressure (blow 30 psi),you can install a booster pump to compensate for the low pressure.

What you need to have before start

1. Power drill and 1/4'' drill bit.
2. 1/2'' or adjustable wrench.
3. Flat blade and Philips head screwdrivers.



4.You may find these items sold as a kit at local hardware store.



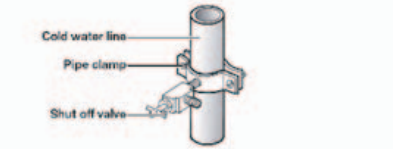
5. These items are provided with your fridge. Please check your fridge drawer to find them.

Connecting to the water supply line

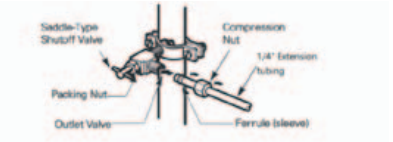
1.First ,shut off the main water supply.



2.Using the power drill and a 1/4'' drill bit drill into the cold water line and connect the saddle-type shutoff valve.



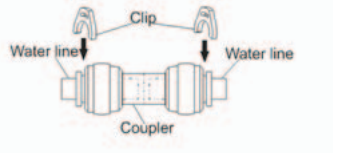
3.Connect 1/4'' extension tubing to shutoff valve outlet.



4.Flush the tubing .Turn the main water supply on and flush out the tubing until the water is clear.Then , shut the water off at the water valve after about quart of water has been flushed through the tubing.



5.Connect the extension tubing line with the line on the back of the fridge via the coupler .Fully insert the extension tubing into the coupler, and then insert the clip onto the coupler to lock up the tubing.
Do the same with the other end. After both clips are inserted ,check the line to make sure it is held firmly by the clip.



Note: Ensure that water line does not get pinched or bent when installing. This can result in improper water flow through the line and will affect the functionality of the fridge.

6.Turn the water on and check for leakage.



Note:

Use only the new tubings supplied with the refrigerator. Old tubing should not be used.

After connected to the water supply line, please open the water value to flush the filter for 5 minutes before use.

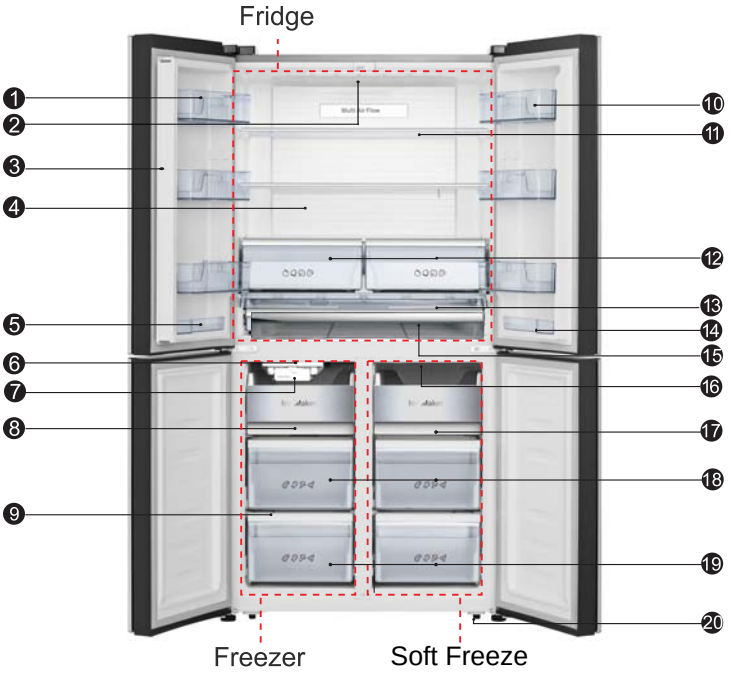
The initial dark discoloration of water is normal.

It is normal that there will be a sound that exhaust comes out from the appliance when you connect the water line to the appliance and press the lever of the dispenser for the first time.

Warning!

- The water line must be connected to the cold water pipe. If it is connected to the hot water pipe, it may cause the purifier to malfunction.
- Avoid contamination of pipes during installation.
- Connect to potable supply only.
- Filled with the potable water only.

Description of the appliance

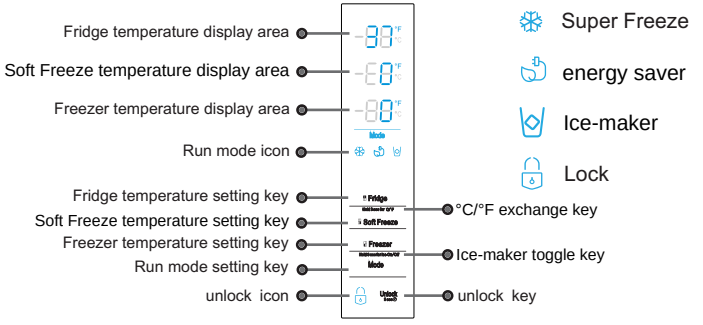


1. Left fridge big rack
2. Fridge LED light
3. Rotary separator
4. Refrigerator air duct cover
5. Left fridge small rack
6. Freezer LED light
7. Automatic ice-maker
8. Ice storage box
9. Freezer glass shelves
10. Right fridge big rack
11. Fridge glass shelf
12. Upper crisper box
13. Lower crisper box cover
14. Right fridge small rack
15. Lower crisper box
16. Soft Freeze LED light
17. Upper drawer
18. Middle drawer
19. Lower drawer
20. Adjustable bottom feet
21. Egg tray(located in the plastic bag)

Note: Due to design changes of our products, your refrigerator may be slightly different from this instruction manual, but its functions and using methods remain the same. To get more space in the freezer, you can remove drawers (except lower freezer drawer).

Display controls

Use your appliance according to the following control regulations, your appliance has the corresponding functions and modes as the control panels showed in the pictures below. When the appliance is powered on for the first time, the backlighting of the icons on display panel starts working. If no buttons have been pressed and the doors are closed, the backlighting will turn off after about 60s.



Controlling the temperature

We recommend that when you start your refridgerator for the first time, the temperature for fridge is set to 37°F, the Soft Freeze to 0°F and the freezer to 0°F. If you want to change the temperature, follow the instructions below.

Caution! When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary from the temperature values displayed on the panel, depending on how much food you store and where you place them. Ambient temperature may also affect the actual temperature inside the appliance.

1. Fridge

Press "Fridge" button to set your desired fridge temperature between 45°F and 34°F, and the fridge temperature indicator will display corresponding value according to the following sequence.

37°F — 36°F — 35°F — 34°F
38°F…44°F — 45°F

2、Soft Freeze

Press "soft freeze" button to set the soft freeze temperature between 14°F and -13°F to suit you desired temperature, and the temperature indicator will display corresponding value according to the following sequence.

0°F — -1°F — -2°F…-12°F — -13°F
1°F — 2°F...13°F — 14°F

3. Freezer

Press "Freezer" button to set the freezer temperature between 5°F and -13°F to suit your desired temperature, and the freezer temperature indicator will display corresponding value according to the following sequence.

0°F — -1°F — -2°F…-13°F
1°F — 2°F — 3°F — 4°F — 5°F

4. Super Freeze

Super Freeze can rapidly lower frozen temperature and freeze you food substantially faster than usual

This feature also helps to keep vitamins and nutrition of fresh food for longer period.

- Press "Mode" button to activate the super freeze function. The super freeze light will be illuminated and the freezer temperature setting will display -13°F.
- Super freeze automatically switches off after several hours.
- When super freeze function is on, you can switch it off by pressing any button of “Mode”, and “Freezer” button.

Note: When selecting the Super Freeze function, ensure there are no bottled or canned drinks (especially carbonated drinks) in the freezer compartment. Bottles and cans may explode.

5.Energy Saver



Press "Mode" button to activate the energy saver function.

The energy saver light will be illuminated and the temperature of the fridge is automatically switched to 43°F and the freezer to 1°F.

When energy saver fuction is on,you can switch it off by pressing any button of "Mode", "Freezer" or "fridge" .

6.Ice-maker



Press the "freezer" button for 3 seconds to activate the ice-maker function and the ice-maker light will be illuminated. If you want to lock the ice-maker, please press the "freezer" button for 3 seconds until the ice-maker light is off.

7. Mode

In the unlock state, you can select different modes by pressing the “Mode” button. When certain mode is selected, the icon will flash for about 10 seconds.

8.Unlock

All the buttons are locked if the icon “  ” is illuminated, press the "Unlock" button for about 3 seconds to unlock them. And it will be locked itself after about 20 seconds without pressing any button.

9. ° C/° F exchange

Press the "Fridge" botton for 3 seconds to exchange "Fahrenheit degree" to "Centigrade" or reverse.

10. Door alarm

If the door of the appliance is open for over 2 minutes, the door alarm will sound. The buzzer will automatically stop alarming 10 minutes later.

To save energy, please avoid keeping the door open for a long time when using the appliance. The door alarm can be cleared by closing the door.

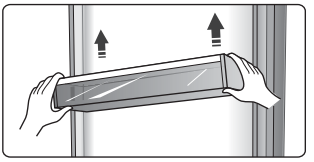
Using your appliance

You appliance has the accessories as the "Description of the appliance" showed in general, with this part instruction you can have the right way to use them.

Door rack

●It is suitable for the storage of eggs, canned liquid, bottled drinks and packed food, etc. Do not place too many heavy things in the racks

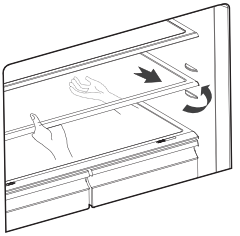
●The middle door racks can be placed at different heights according to your appliance. Please take food out of the racks before lifting vertically to reposition.



●All the door racks are completely removable for cleaning.

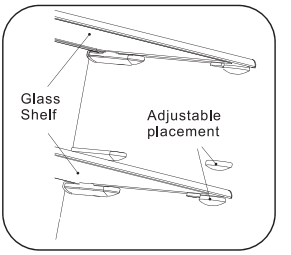
Shelf

● There are two glass shelves in refrigerator chamber. They can be adjusted to various heights as needed.



- When you remove the shelves, gently pull them forward until the shelf comes clear of the shelf guides.
- When you return the shelves, make sure there is no obstacle behind and gently push the shelf back into the position.
- When you remove the ice-box, keep the box tilted about 15 degrees to the ground.

  If there is any obstacle, it maybe the ice-check pole is working, wait 5 seconds to operate again.



Crispers

●The crisper, mounted on telescopic extension slides, is for storing vegetables and fruits.

Using your freezer drawer

●The freezer drawers are suitable for storage of foods required to be frozen, such as meat, ice cream and others.

Caution! Ensure that bottles are not stored in the freezer as freezing may cause the bottle to break.

Using the refrigerator chamber

The refrigerator chamber is suitable for storage of vegetable and fruits. Separate packing of different foods is recommended to avoid losing moisture or flavour permeating into other foods.

Caution!

Never close doors while the shelves, crisper and/or telescopic slides are extended. It may damage the unit.

●Follow these simple instructions to remove the crisper chamber, or freezer drawer, for cleaning. Empty the crisper chamber; pull it out to fully open position. Lift the crisper from the lateral slides. Push the slides fully in to avoid damage when closing the door.

Helpful hints and tips

Energy saving tips

We recommend that you follow the tips below to save energy.

- Try to avoid keeping the door open for long periods in order to conserve energy.
- Ensure the appliance is away from any sources of heat (Direct sunlight, electric oven or cooker etc)
- Don't set the temperature colder than necessary.
- Don't store warm food or evaporating liquid in the appliance.
- Place the appliance in a well ventilated, humidity free, room. Please refer to Installing your new appliance chapter.
- If the diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

Hints for fresh food refrigeration

- Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.
- Do cover or wrap the food, particularly if it has a strong flavor.
- Place food properly so that air can circulate freely around it.

Hints for refrigeration

- Meat (All Types) Wrap polyethylene food: wrap and place on the glass shelf above the vegetable drawer. Always follow food storage times and use by dates suggested by manufacturers.
- Cooked food, cold dishes, etc.:

They should be covered and may be placed on any shelf.

- Fruit and vegetables:

They should be stored in the special drawer provided.

- Butter and cheese:

Should be wrapped in airtight foil or plastic film wrap.

- Milk bottles:

Should have a lid and be stored in the door racks.

Hints for freezing

- When first starting-up or after a period out of use, let the appliance run at least 2 hours on the higher settings before putting food in the compartment.
- Prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible to subsequently thaw only the quantity required.
- Wrap up the food in aluminum foil or polyethylene food wraps which are airtight,
- Do not allow fresh, unfrozen food to touch the food which is already frozen to avoid temperature rise of the latter.
- Iced products, if consumed immediately after removal from the freezer compartment, will probably cause frost burns to the skin.
- It is recommended to label and date each frozen package in order to keep track of the storage time.

Hints for the storage of frozen food

- Ensure that frozen food has been stored correctly by the food retailer
- Once defrosted, food will deteriorate rapidly and should not be re-frozen. Do not exceed the storage period indicated by the food manufacturer.

Switching off your appliance

If the appliance needs to be switched off for an extended period, the following steps should be taken prevent mould on the appliance.

1. Remove all food.
2. Remove the power plug from the mains socket.
3. Clean and dry the interior thoroughly.
4. Ensure that all the doors are wedged open slightly to allow air to circulate.

Cleaning and care

For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly at least every two months.

Caution! The appliance must not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains socket.

Exterior cleaning

To maintain good appearance of your appliance, you should clean it regularly.

-Wipe the digital panel and display panel with a clean, soft cloth.

-Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.

-Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.

Caution!

-Don't use sharp objects as they are likely to scratch the surface.

-Don't use Thinner, Car detergent, Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

Interior cleaning

You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. Wipe the inside of the fridge freezer with a weak solution of bicarbonate of soda, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets.

Thoroughly dry all surfaces and removable parts.

Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long. If the frost is too thick, choose a time when the supply of food stocks are low and proceed as follows:

1.Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the thawing process.

2. When defrosting is completed, clean your freezer as described above.

Caution! Don't use sharp objects to remove frost from the freezer compartment. Only after the interior is completely dry should the appliance be switched back on and plugged back into the mains socket.

Door seals cleaning

Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash seal with a mild detergent and warm water. Rinse and dry it thoroughly after cleaning.

Caution! Only after the door seals are completely dry should the appliance be powered on.

Replacing the LED light:

Warning: The LED light must not be replaced by the user! If the LED light is damaged, contact the customer helpline for assistance. To replace the LED light, the below steps can be followed:

1. Unplug your appliance.

2. Remove light cover by pushing up and out.

3. Hold the LED cover with one hand and pull it with the other hand while pressing the connector latch.

4. Replace LED light and snap it correctly in place.

Troubleshooting

If you experience a problem with your appliance or are concerned that the appliance is not functioning correctly, you can carry out some easy checks before calling for service, please see below. You can carry out some easy checks according to this section before calling for service.

Warning! Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where you purchased the product.

Problem	Possible cause & Solution
Appliance is not working correctly	Check whether the power cord is plugged into the power outlet properly.
	Check the fuse or circuit of your power supply, replace if necessary.
	The ambient temperature is too low. Try setting the compartment temperature to a colder level to solve this problem.
	It is normal that the freezer is not operating during the automatic defrost cycle, or for a short time after the appliance is switched on to protect the compressor.
Odors from the compartments	The interior may need to be cleaned
	Some food, containers or wrapping cause odours.
Noise from the appliance	The sounds below are quite normal: ●Compressor running noises. ●Air movement noise from the small fan motor in the freezer compartment or other compartments. ●Gurgling sound similar to water boiling. ●Popping noise during automatic defrosting. ●Clicking noise before the compressor starts.
	Other unusual noises are due to the reasons below and may need you to check and take action: The cabinet is not level. The back of appliance touches the wall. Bottles or containers fallen or rolling.
The motor runs continuously	It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances: ● Temperature setting is set colder than necessary ● Large quantity of warm food has recently been stored within the appliance. ●The temperature outside the appliance is too high. ●Doors are kept open too long or too often. ●After your installing the appliance or it has been switched off for a long time.
A layer of frost occurs in the compartment	Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation. Ensure that door is fully closed. To remove the frost, please refer to cleaning and care chapter.

Temperature inside is too warm	You may have left the doors open too long or too frequently; or the doors are kept open by some obstacle; or the appliance is located with insufficient clearance at the sides, back and top
Temperature inside is too cold	Increase the temperature by following the "Display controls" chapter.
Doors cant be closed easily	Check whether the top of the refrigerator is tilted back by 10-15mm to allow the doors to self close, or if something inside
	is preventing the doors from closing.
Water drips on the floor	The water pan (located at the rear bottom of the cabinet) may not be properly leveled, or the draining spout （located underneath the top of the compressor depot） may not be properly positioned to direct water into this pan, or the water spout is blocked. You may need to pull the refrigerator away from the wall to check the pan and spout.
The light is not working	●The LED light may be damaged. Refer to replace LED lights in cleaning and care chapter. ●The control system has disabled the lights due to the door being kept open too long, close and reopens the door to reactivate the lights.

Disposal of the appliance

It is prohibited to dispose of this appliance as household waste.

Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.

DANGER: Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors
- Leave the shelves in place so that children may not easily climb inside.
- Pull out the mains plug from the mains socket.

Warning! Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.

	Correct Disposal of this product
	This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Warranty

This product has been manufactured by Thor Group, 13831 Oaks Ave, Chino, California 91710.

Thor Group disclaims all express warranties except for the following:

This warranty applies to products purchased and located in the United States. Products purchased or located outside this area are excluded.

The warranty does not apply to damage resulting from abuse, accident, natural disaster, loss of electrical power to the product for any reason, alteration, outdoor use, improper installation, and improper operation, repair or service of the product by anyone other than an authorized Thor Group, service agency or representative.

Warranties and Duration

Full warranty for Parts and Labor: 2 years for both parts and labor.
Implied warranties terminate upon expiration of the limited warranty. Some states do not allow limitations on how long implied warranty lasts, so the above limitation may not apply to your implied warranty.

Thor Group will pay for:

All repair labor and cost of replacement parts found to be defective due to material and workmanship. Service must be provided by a Thor Group Authorized Service Agency during normal working hours.

For a Service Agency nearest you, please call 877-288-8099.

Thor Group will not pay for:

This limited warranty does not cover:

1. Service to instruct you on how to use your fridge to correct house wiring, replace or repair house fuses, service to correct the installation of your fridge.

2. Repairs when your fridge is used for other than normal, single-family household use or when it is used in a manner that is contrary to published user or operator instructions and/or installation instructions.

3. Cosmetic damage, including chips, dents, scratches or other damage to the finish of your fridge, unless such damage results from defects in materials or workmanship and is reported to Thor Group within 30 days from the date of purchase.

4. Costs associated with the removal from your home of your fridge for repairs. This fridge is designed to be repaired in the home and only in-home service is covered by this warranty.

5. Damage resulting from misuse, alteration, accident, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical, or use of consumables or cleaning products not approved by Thor Group.

6. Service to repair or replace consumable parts. Consumable parts are not included in the warranty coverage.

7. The removal and reinstallation of your fridge if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.

8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.

9. Expenses for travel and transportation for product service if your fridge is located in a remote area where service by an authorized Thor Group servicer is not available.

1). Serial number that have been removed, altered or cannot be readily determined.

2). Product that has been transferred from its original owner to another party or outside the USA or Canada.

3). Rust on the interior or exterior of the unit.

4.) Products purchased " as-is " are not covered by this warranty.

5). Products used in a commercial setting.

6). Service calls which do not involve malfunction or defects in materials or workmanship, or in accordance with the provided instructions.

7). To correct the installation of your appliance or to instruct how to use the appliance.

8). Expenses for making the appliance accessible for service, such as removal of trim, cupboards, shelves, etc., which are not part of the appliance when it is shipped from the factory.

9). Service calls to repair or replace appliance light bulbs, air filters, other consumables, or knobs, handles, or other cosmetic parts.

10). Surcharges including, but not limited to, any after-hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including Hawaii, Alaska and Canada

11). Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.

12). Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Thor parts or parts obtained from persons other than authorized service companies ; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

The warranty applies to appliances purchased and used for personal, family or household purposes only. It does not cover appliances used for commercial applications.

Should the appliance be sold by the original purchaser during the warranty period, warranty shall extend to the new owner until the expiration date of the original purchaser warranty period.

Warranty and Product Registration

Thor Group is not responsible for incidental or consequential damages. Under no circumstances will Thor Kitchen's liability exceed the cost that you paid for the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Whenever you call our customer service at 877-288-8099 (THORKITCHEN FRIDGE) for technical information and parts sales in the United States or to request service for your appliance, please have your complete model number and serial number ready. The model and serial number can be found on the product data plate. Please enter the information requested in the spaces provided.

Model No._____ Serial No._____

Date of Purchase_____ Purchaser_____

Dealer_____ Suburb_____

Town_____ Country_____

Note: You must provide proof of purchase and installation date for in-warranty service.

Online Warranty Registration

You can register to activate your product warranty online to receive full benefit of Thor Group warranty service at at www.thorkitchen.com/registration-page/

Please rest assured that under no conditions will Thor Kitchen sell your name or any of the information your provide to us. We are very grateful that you have chosen THOR Kitchen products for your home.