

Refrigerator

TOP MOUNTED FREEZER SERIES

USER MANUAL

MRM31D2BST

Warning notices: Before using this product, please read this manual carefully and keep it for future reference.
The design and specifications are subject to change without prior notice for product improvement.
Consult with your dealer or manufacturer for details.
The diagram above is just for reference. Please take the appearance of the actual product as the standard.

LANGUAGES

EN English

Free 3 months extension of the original limited warranty period!* Simply text a picture of your proof of purchase to:

1-844-224-1614

*The warranty extension is for the three months immediately following the completion of the product's original warranty period. Individuals do not need to register the product in order to get all the rights and remedies of registered owners under the original limited warranty.

THANK YOU LETTER

Thank you for choosing Midea! Before using your new Midea product, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers in a safe way.

CONTENTS

THANK YOU LETTER ---------- 01

SAFETY INSTRUCTIONS ---------- 02

SPECIFICATIONS ---------- 08

PRODUCT OVERVIEW ---------- 09

PRODUCT INSTALLATION ---------- 10

OPERATION INSTRUCTIONS ---------- 14

CLEANING AND MAINTENANCE ---------- 17

TROUBLESHOOTING ---------- 18

TRADEMARKS, COPYRIGHTS AND LEGAL STATEMENT ---------- 20

DISPOSAL AND RECYCLING ---------- 21

DATA PROTECTION NOTICE ---------- 22

WARRANTY ---------- 23

EN

SAFETY INSTRUCTIONS

Intended use

Before switching on the appliance for the first time read the following safety hints!

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

If the appliance is used commercially or for purposes other than cooling food, please note that the manufacturer cannot accept any liability for any damage.

Modifications or alterations to the unit are not permitted for safety reasons.

Explanation of symbols



Danger

This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.



Warning of electrical voltage

This symbol indicates that there is a danger to life and health of persons due to voltage.



Warning

The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.



Caution

The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.



Attention

The signal word indicates important information (e.g. damage to property), but not danger.



Observe instructions

This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Read these operating instructions carefully and attentively before using/ commissioning the unit and keep them in the immediate vicinity of the installation site or unit for later use!

EN



WARNING

Risk of fire / Flammable material

- **DANGER** Risk of fire or explosion.Flammable refrigerant used. Do not use mechanical devices to defrost refrigerator.Do not puncture refrigerant tubing.
- **DANGER** Risk of fire or explosion.Flammable refrigerant used. To be repaired only by trained service personnel. Use only manufacturer authorized service parts. Any repair equipment used must be designed for flammable refrigerants. Follow all manufacturer repair instructions. Do not puncture refrigerant tubing.

CAUTION

- **CAUTION** Risk of fire or explosion. Dispose of refrigerator properly in accordance with the applicable federal or local regulations. Flammable refrigerant used.
- **CAUTION** Risk of fire or explosion due to puncture of refrigerant tubing. Follow handling instructions carefully. Flammable refrigerant used.

EN

WARNING General safety

- Install in accordance with the manufacturer's instructions.
- This product should not be recessed or built-in an enclosed cabinet. It is designed for freestanding installation only.
- **WARNING** - Keep ventilation openings, in the product, clear of obstruction.
- Do not install near any heat sources, such as radiators, heat registers, stoves, other cooking appliances or in direct sunlight.
- Do not store or use gasoline or any flammable liquids inside or in the vicinity of this refrigerator.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

WARNING Electrical safety

Incorrect electrical installation or excessive mains voltage can lead to electric shocks!

- Only connect your fridge-freezer to a properly installed earthed socket if the mains voltage of the socket corresponds to the specification on the rating label*.
- Do not use extension cords or ungrounded (two-pin) adapters.
- Make sure that all electrical cables outside the appliance are protected from damage (e.g. by animals or sharp edges).
- Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance.
- Improper power supply may result in fire or electric shocks.
- Avoid electrical overload.Disconnect the mains plug from the mains socket before carrying out care, maintenance and repair work on the unit.
- Switch off the unit and disconnect the mains plug from the mains socket when you are not using the unit.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- If the products are equipped with LEDs, do not remove the lighting cover and LED yourself. Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

EN

This product is not recommended for use with sockets or main switch with the A/GFCI function, otherwise it may cause false tripping.

1. It's not pose a safety risk when tripped.

2. If tripping persists, it is recommended to replace the sockets or main switch without a/gfci function.

WARNING Child Safety

- Children should be supervised to ensure that they do not play with the appliance.
- Destroy carton, plastic bags, and any exterior wrapping material immediately after the product is unpacked.
- Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.
- Remove all staples from the carton. Staples can cause severe cuts, and destroy finishes if they come in contact with other appliances or furniture.

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

CAUTION Risk of injury and damage!

- Never put frozen food in your mouth immediately after taking it out of the freezer.
- Avoid prolonged skin contact with frozen food, ice and the pipes in the freezer compartment.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.Also do not place flammable products near the product.
- Do not store beer, drinks or other liquids in bottles or tightly closed containers in the freezer compartment!

WARNING

State of California Proposition 65 Warnings:

- This product can expose you to chemicals including lead, which is known to the State of California to cause cancer, and bisphenol A (BPA) and lead which are known to the state of California to cause birth defects or other reproductive harm. For more information go to **www.P65Warnings.ca.gov.**

EN

CAUTION

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days. (Note1)(*)
- **WARNING:** Fill with potable water only.(*)
- **WARNING:** Connect to potable water supply only. (Suitable for ice making machine)(*)

ATTENTION

(*): This feature varies depending on the model purchased. Please confirm whether it is applicable according to your product.

Before The First Use

The packaging must be undamaged. Check the device for transport damage. Do not connect a damaged device under any circumstances. In case of damage, please contact the supplier.

Remove transport cover

The unit and parts of the interior are protected for transport. You can remove all adhesive tapes on the right and left side of the device door as well as any adhesive residues with cleaning solvent. Remove all adhesive tapes and packaging parts from the interior of the device as well.

After transport, the device should stand for 12 hours to allow the coolant to collect in the compressor. Non-observance could damage the compressor and thus lead to failure of the device.

⚠ CAUTION Risk of damage!

Set up device

- The ambient temperature affects the power consumption and proper functioning of the device. Therefore, the device should be placed in a well-ventilated and dry room with an ambient temperature corresponding to the climate class for which the device is designed.
- Do not place the device outdoors (e.g. balcony, terrace, garden shed, etc.).

Do not use sharp knives or pointed objects when opening the device. Please observe the notes when setting up: “Tips for energy saving“

Remove the device doors

- If the unit does not fit through the apartment door,the unit doors can be unscrewed.

ATTENTION

The unscrewing of the unit doors may only be carried out by the customer service.

EN

⚠ CAUTION Notes For Cleaning

Disconnect the appliance from the power supply before cleaning.

- Dust behind the product and on the floor must be cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the product should be cleaned regularly to avoid odors.
- Please turn off the power before cleaning the interior, remove all foods, drinks, shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the product, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean inside the product (such as narrow places, gaps or corners), we recommend to wipe them regularly with a soft rag, soft brush, etc. and when necessary, with some tools (such as thin sticks) to ensure no contaminants or bacterial accumulation in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors inside the product or contaminat food.

EN

- Clean the door tray, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the product with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, scouring pads, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuit or affect electrical insulation after immersion.

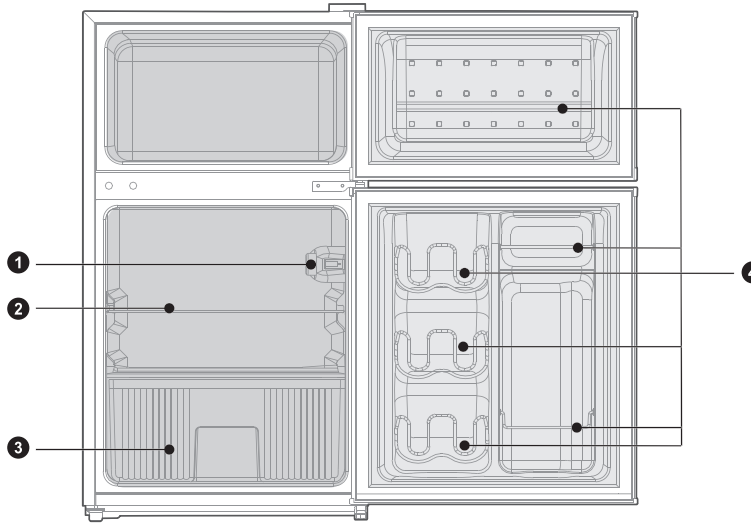
SPECIFICATIONS

Product model	MRM31D2BST
Volume	87L(3.1cu.ft.)
Rated Voltage	115V~
Rated Frequency	60 Hz
Rated Current	0.85A
Refrigerant	R600a
Amount	1.38 oz(39g)
Overall Dimension (H x W x D)	33.3*18.5*19.9in(847*470*505.5(mm))

EN

PRODUCT OVERVIEW

Names of components



EN

1	Temperature-control assembly	**3**	Fruits and vegetables box
2	Shelf	**4**	Fence

ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor

PRODUCT INSTALLATION

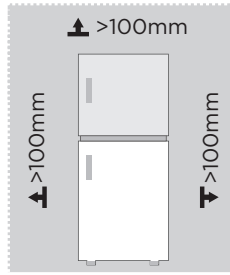
Install Instruction

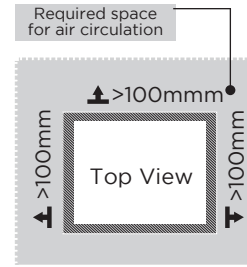
Finding a suitable location

- This refrigerator is designed to be free standing only, and should not be recessed or built-in.
- The refrigerator should be placed in a well-ventilated indoor place; the ground shall be flat and sturdy.
- Keep away from heat and avoid direct sunlight. Do not place the refrigerator in moist or watery places to prevent rust or reduction of insulating effect.

Dimensions and Clearances

- Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 100 mm of clearance from each adjacent wall when installing the appliance.





EN

Providing a proper power supply

- Check your local power source. This refrigerator requires a **AC115 V, 60 Hz** power supply.
- Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this refrigerator.

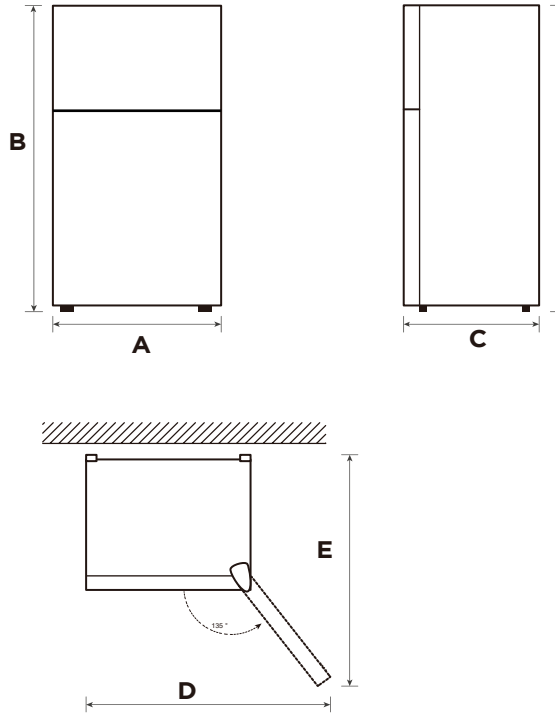
⚠ CAUTION

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.
Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmlyand pull straight out from the outlet.

Start to use

- The refrigerator shall stay for half an hour before connecting power when it is firstly started.
- The refrigerator shall run 2 to 3 hours before loading fresh or frozen foods; the refrigerator shall run for more than 4 hours in summer in advance considering that the ambient temperature is high.

Space requirement diagram (when the door is open and when the door is closed)

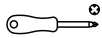


EN

Width	Overall Height	Depth	Width doors open 135°	Depth doors open 135°
A	B	C	D	E
470 mm	847 mm	505.5 mm	787 mm	826 mm

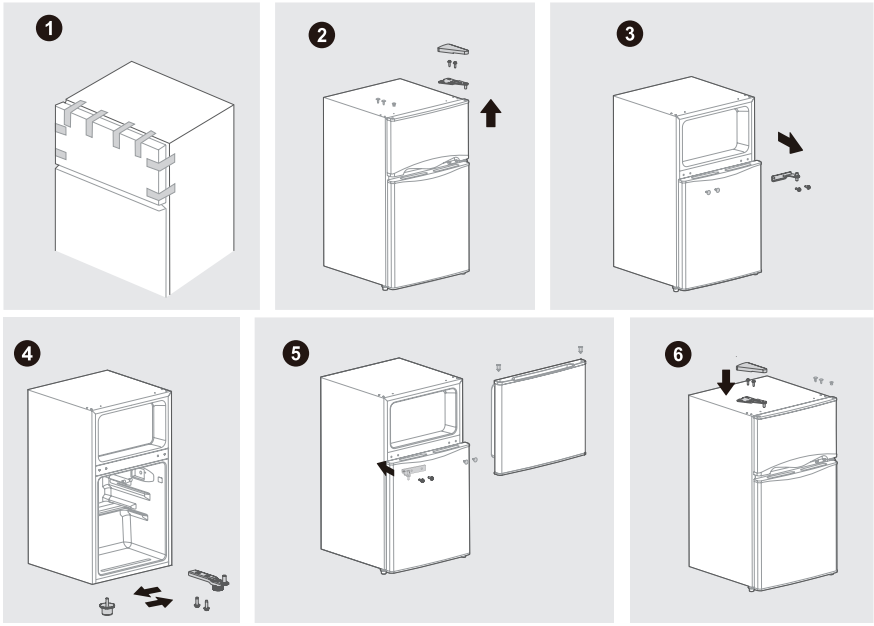
Notice: All dimensions in mm

Door right-left change

List of tools to be provided by the user	
	Cross screwdriver
	Putty knife Thin-blade screwdriver
	5/16″ socket spanner
	Masking tape

1. Remove all food from the inner door liner.Fix the door by tapes.
2. Dismantle top hinge cover, top hinge and hole cap of the other side.
3. Remove freezer chamber door as well as middle hinge and hole cap of the other side.
4. Remove refrigerating chamber door and dismantle bottom hinge and adjustable foot.
5. Exchange the installation position of bottom hinge and adjustable foot,then fix them respectively.Remove the hinge sleeve pipe of the refrigerating chamber door,and install it on the other side.Remove the hinge sleeve pipe of the freezing chamber door and install it on the other side.
6. Place refrigerating chamber door on bottom hinge then fix the middle hinge on left side and insert the hole caps on right side.
7. Place freezer chamber door on middle hinge then fix the top hinge,top hinge cover on left side and insert hole caps on right side.

EN



Leveling feet

To avoid vibration, the unit must be leveled.

If required, adjust the leveling screws to compensate for the uneven floor.

The front should be slightly higher than the rear to aid in door closing.

Leveling screws can be turned easily by tipping the cabinet slightly.

Turn the leveling screws counterclockwise to raise the unit, clockwise to lower it.

Connecting the appliance

After installing the appliance, connect the power plug into a socket outlet.

ATTENTION

After connecting the power supply cord (or plug) to the outlet, wait 2 or 3 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.

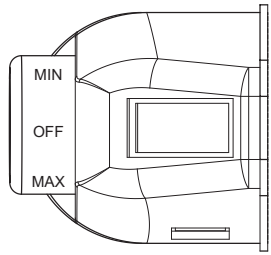
Tips for energy saving

EN

- Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.
- Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance. Never cover ventilation openings.
- Please also observe the spacing dimensions in the chapter “Installation”.
- The arrangement of drawers, shelves and racks as shown in the illustration offers the most efficient use of energy and should therefore be retained as far as possible. All drawers and shelves should remain in the appliance to keep the temperature stable and save energy.
- An evenly filled refrigerator/freezer compartment contributes to optimal energy use. Therefore, avoid empty or half-empty compartments.
- Allow warm food to cool before placing it in the refrigerator/freezer. Food that has already cooled down increases energy efficiency.
- Open the door only as briefly as necessary to minimise cold loss. Opening the door briefly and closing it properly reduces energy consumption.
- The door seals of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

OPERATION INSTRUCTIONS

Control panal



- Turn the temperature control knob to MAX, the internal temperature of the refrigerator becomes lower.
- Turn the temperature control knob to MIN, the internal temperature of the refrigerator becomes higher.
- NOTE: Please adjusting and using between “MAX” and “MIN”.
- Recommended gear: “MED”

EN

ATTENTION

The actual control panel may differ from model to model.

Changing the Light(optional)

Replacement of incandescent lamps:

- Disconnecting the power supply before carrying out the bulb replacement ,Hold and remove the light bulb cover.
- Dismantle the old bulb by unscrewing it counterclockwise.replace by a new bulb (Max. 15W) by screwing it clockwise, and make sure it is fixed in the bulb holder tightly.
- Reassemble the light cover and re-connect your Fridge to the power supply.

ATTENTION

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

Tips on storing food

Freezer compartment

- The freezer is designated for the storage of food frozen at very low temperature, long-term storage of frozen food, and for the production of ice.
- Only use the shelves in the door of the freezer to store frozen food, not for storing hot food designated for freezing.
- Do not put fresh and frozen food next to each other. The frozen food may thaw.
- When freezing fresh food (such as meat, fi sh or chopped meat), cut them into parts that can be used at the same time.
- Storing frozen food: instructions are usually stated on the packages, which must be followed. If there is no information on the packaging, food should not be stored for longer than three months from the date of purchase.
- When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.
- Frozen food should be kept in suitable packages to retain the quality and should be returned to the freezer compartment as soon as possible.
- If a package of frozen food shows moisture or abnormal bulging, it is probable that it was stored at the wrong temperature and the content is spoiled.
- The storage period for frozen food depends on the room temperature, the thermostat setting, the frequency of opening the door of the freezer, the type of food and the time of transporting the product from the shop to the household. Always follow the instructions printed on the packaging and never exceed the maximum storage time stated on the package.

EN

Cooling compartment

- To reduce moisture and subsequent ice build-up, never put liquid into the refrigerator in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.
- Never put warm foods in the refrigerator. These should fi rst cool down at room temperature and then be placed so as to ensure adequate air circulation in the refrigerator.
- Foods or food containers should not touch the back wall of the refrigerator because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.
- Meat and clean fi sh (packed in a package or plastic foil) can be placed in the refrigerator, which can be used in 1–2 days.
- Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables.

Recommended Temperature

The optimal temperature setting for food storage:

- Fridge: 4 °C , Freezer: -18 °C

ATTENTION

The optimal temperature setting of each compartment depends on the ambient temperature. Above optimal temperature is based on the ambient temperature of 25 °C.

Order	Compartments TYPE	Target storage temp. [°C]	Appropriate food
1	Fridge	+2 ≤ +8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods are not suitable for freezing.
2	(***)*-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	***-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
4	**-Freezer	≤-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
5	*-Freezer	≤-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
6	0-star	-6 ≤ 0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably no more than 3 days). Partially encapsulated processed foods (non-freezable foods).
7	Chill	-2 ≤ +3	Fresh/ frozen pork, beef, chicken, freshwater aquatic products, etc. (7 days below 0°C and above 0°C is recommended for consumption within that day, preferably no more than 2 days).Seafood (less than 0 for 15 days, it is not recommended to store above 0°C.
8	Fresh food	0 ≤ +4	Fresh pork, beef, fish, chicken, cooked food, etc.(Recommended to eat within the same day, preferably no more than 3 days)
9	Wine	+5 ≤+20	Red wine, white wine, sparkling wine, etc.

ATTENTION

please store different foods according to the compartments or target storage temperature of your purchased

EN

CLEANING AND MAINTENANCE

Defrost

- Power off the refrigerator.
- Remove the food from the refrigerator and place it properly to prevent food from melting.
- Clear the drain pipe (to use soft materials to prevent damage to the liner), Prepare the water containers for defrosting. (pay attention to clean the compressor compartment water draining tray, Ovoding overflow to the ground).
- You can also use the appropriate amount of hot water to speed up the defrost, with a dry towel to dry the water after defrosting.
- You can also use the appropriate amount of hot water to speed up the defrost, with a dry towel to dry the water after defrosting.
- After defrosting, put back the foods in cabinet, and power on the refrigerator.

Stop using

EN

Power failure:

In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.

Long-time nonuse:

The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.

Moving:

Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and seal them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be nterrupted; otherwise the service life may be impaired.
Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door.

TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible reason
Failed operation	• Check whether the appliance is connected to power or whether the plug is in well contact
	• Check whether the voltage is too low
	• Check whether there is a power failure or partial circuits have tripped
Odor	• Odorous foods shall be tightly wrapped
	• Check whether there is any rotten food
	• Clean the inside of the refrigerator
Long-time operation of the compressor	• Long operation of the refrigerator is normal in summer
	• when the ambient temperature is high It is not suggestible having too much food in the appliance at the same time
	• Food shall get cool before being put into the appliance
	• The doors are opened too frequently
Light fails to get lit	• Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged
	• Have the light replaced by a specialist
Door can not be properly closed	• The door is stuck by food packages Too much food is placed
	• The refrigerator is tiltedr.
Loud noises	• Check whether the floor is level and whether the refrigerator is placed stably
	• Check whether accessories are placed at proper locations

EN

Problem	Possible reason
Door seal fails to be tight	• Remove foreign matters on the door seal
	• Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)
Water pan overflows	• There is too much food in the chamber or food stored contains too much water,resulting in heavy defrosting
	• The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting
Hot housing	• Heat dissipation of the built-in condenser via the housing, which is normal When housing becomes hot due to high ambient temperature, storage of too much food or shutdown of the compressor is shut down, provide sound ventilation to facilitate heat dissipation
Surface condensation	• Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.

TRADEMARKS, COPYRIGHTS AND LEGAL STATEMENT

Midea logo, word marks, trade name, trade dress and all versions thereof are valuable assets of Midea Group and/or its affiliates ("Midea"), to which Midea owns trademarks, copyrights and other intellectual property rights, and all goodwill derived from using any part of an Midea trademark. Use of Midea trademark for commercial purposes without the prior written consent of Midea may constitute trademark infringement or unfair competition in violation of relevant laws.

This manual is created by Midea and Midea reserves all copyrights thereof. No entity or individual may use, duplicate, modify, distribute in whole or in part this manual, or bundle or sell with other products without the prior written consent of Midea.

All the described functions and instructions were up to date at the time of printing this manual. However, the actual product may vary due to improved functions and designs.

EN

DISPOSAL AND RECYCLING

Important instructions for environment

Compliance with the WEEE Directive and Disposing of the Waster Product: This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waster electrical and electronic equipment (WEEE).

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.



Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

EN

Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.



DATA PROTECTION NOTICE

For the provision of the services agreed with the customer,

we agree to comply without restriction with all stipulations of applicable data protection law, in line with agreed countries within which services to the customer will be delivered, as well as, where applicable, the EU General Data Protection Regulation (GDPR).

Generally, our data processing is to fulfil our obligation under contract with you and for product safety reasons, to safeguard your rights in connection with warranty and product registration questions. In some cases, but only if appropriate data protection is ensured, personal data might be transferred to recipients located outside of the European Economic Area.

Further information are provided on request. You can contact our Data Protection Officer via **MideaDPO@midea.com.** To exercise your rights such as right to object your personal date being processed for direct marketing purposes, please contact us via **MideaDPO@midea.com.** To find further information, please follow the QR Code.

EN

WARRANTY

MIDEA REFRIGERATOR LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer Service Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the User Manual, or visit http://us.Midea.com/support
2. All warranty service is provided exclusively by our authorized Midea Service Providers, in the U.S. and Canada.

Midea Customer Service

In the U.S.A. or Canada, call 1-866-646-4332.

If outside the 50 States of the United States or Canada, contact your authorized Midea dealer to determine whether another warranty applies.

EN

1 YEAR PARTS AND LABOR

WHAT IS COVERED

FIRST YEAR LIMITED WARRANTY (PARTS AND LABOR)

Midea will repair or replace, without charge, any defects due to faulty materials or workmanship for one full year from the date of purchase. For further detail of warranty coverage and warranty repair information, visit **www.midea.com** or call **1-866-646-4332**.

Consumer will be responsible for:

- Diagnostics, removal, transportation and reinstallation cost required because of service.
- Costs of service calls that are a result of items listed under **NORMAL RESPONSIBILITIES OF THE CONSUMER****

NORMAL RESPONSIBILITIES OF THE CONSUMER**

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. Proper use of the appliance in accordance with the instructions provided with the product.
2. Routine maintenance and cleaning necessary to keep the good working condition.
3. Proper installation by an authorized service professional in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and / or gas codes.
4. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loosened connections or defects in house wiring.
5. Expenses for making the appliance accessible for servicing.
6. Damages to finish after installation.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. Service must be provided by a Midea designated service company. This limited warranty is valid only in the 50 States of the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Failure caused by damage to the unit while in your possession (other than damage caused by defect or malfunction), by its improper installation, or by unreasonable use of the product, including without limitation, failure to provide reasonable and necessary maintenance or to follow the written Installation and Instruction Manual.
2. Products purchased “as-is” or refurbished are not covered by this warranty.
3. Food loss caused by refrigerator or freezer failure.
4. Service calls to repair or replace consumables such as water filters, light bulbs airfilters etc., or handles, knobs and other cosmetic parts.
5. Product that has been transferred from its original owner.
6. Interior or exterior rust on the unit.
7. Damages caused by services performed by persons other than authorized Midea servicers; use of parts other than Midea replacement parts; obtained from persons other than such Midea customer service; or external causes such as abuse, misuse, inadequate power supply or acts of God.
8. Service calls resulting from improper installation of your product.
9. Service calls to instruct you on the use of your product.
10. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
11. If the unit is put to commercial, business, rental, or other use or application other than for consumer use, we make no warranties, express or implied, including but not limited to, any implied warranty of merchantablility or fitness for particular use or purpose.
12. Product that has been removed outside the USA or Canada.
13. Products without original serial numbers or products that have serial numbers which have been altered or cannot be readily determined.

NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages. So this limitation or exclusion may not apply to you.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

EN

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Midea makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Midea or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. MIDEA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

05/19

Midea

make yourself at home

www.midea.com

© Midea 2022 all rights reserved