Gevi

USER MANUAL

BULLET ICE MAKER

GIMB-2104



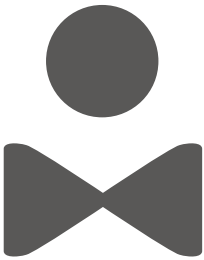
Household Use Only

THANK YOU FOR HAVING GEVI A PART OF YOUR HOME

Gevi is a newly built brand specializing in small home appliances, Our goal is to bring convenience and joy to families around the world. We are proud of the innovation and quality that put into every Gevi product and we hope you will too. To ensure proper use of this appliance and make it last longer, please read this manual thoroughly before using and save it for future reference.

To let us better provide service, register your Gevi appliances online now to receive important product information and warranty details. You may also find our contact ways in the Customer Support section of this User Manual.

One more important notice: Keep the ice maker upright for at least 2 hours before first use and every time it's heavily skewed or inverted.



Gevi Team

Table Of Contents

IMPORTANT SAFETY INSTRUCTIONS.....1
GET YOUR ICE MAKER READY.....3
Unpacking.....3
Know Your Ice Maker.....3
Before First Use.....4
HOW TO USE.....5
Ice Making.....5
Cleaning.....5
Notes for Daily Use.....6
CUSTOMER SUPPORT.....6
TROUBLE SHOOTING.....7
TECHNICAL PARAMETERS.....8
WARRANTY.....8

IMPORTANT SAFETY INSTRUCTIONS
READ ALL INSTRUCTIONS BEFORE USING

To reduce the risk of fire, explosion, electric shock, or injury when using your ice maker, follow these important safety instructions:

- Before using, check that the voltage power corresponds to the one shown on the appliance nameplate.
- Do not remove any safety, warning, or product information labels from your ice maker.
- Plug the ice maker into an exclusive grounded outlet, do not use an adapter. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
- Do not operate any appliance with a damage cord or plug or after the appliance malfunction or has been damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair or adjustment.
- Do not store or use gasoline or other flammable material and vapors around this appliance.
- Avoid the use of an extension cord because it may overheat and cause a risk of fire. However, if it is necessary to use an extension cord:
  - Use only extension cords with grounding plug.
  - The marked rating of an extension cord must be equal to or greater than the rating of this appliance.
  - It should be positioned such that it does not drape over the counter or tabletop where it can be pulled on by children intentionally.
- Do not try to open the housing of the ice maker for repair, study or otherwise purpose. This action may result in frostbite, electrical shock, fire, property loss or death.
- The action of cleaning ice maker requires scale remover which contains acids. Acids can cause burns. If skin contact with concentrated cleaner may happen, flush with water. If swallowed, drink large amount of water or milk and call physician immediately. Keep scale remover out of reach of children.
- Repare service shall be performed by qualified electric service personnel and component parts shall be replaced with manufacturer authorized replacement components.
- When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.

IMPORTANT SAFETY INSTRUCTIONS
READ ALL INSTRUCTIONS BEFORE USING

Outdoor Use Notice

- **Keep Cool**: Operation in ambient temperature beyond the limits listed in this manual may result in severe damage which is not covered by warranty.
- **Keep Upright**: Place on level surface only, skewed placement may damage the refrigeration system.
- **Provide Shade**: Heat from the sun will reduce the unit's ability to make and store ice. UV radiation can potentially damage the plastic components.

Electricity

Do not, under any circumstances, remove the ground prong from the power cord or use an adaptor that prevents it from functioning. For personal safety, this unit must be properly grounded.

- Do not plug or unplug the unit with wet hand.
- Grounding is to minimize the possibility of electric shock hazard. The power cord of this appliance is equipped with a 3-prong plug which mates with a standard 3-prong wall outlet. Have your wall outlet and circuit checked by a qualified electrician to make sure it's properly grounded.
- The appliance should not be plugged into a 2-prong outlet, it is user's responsibility and obligation to replace it with a properly grounded 3-prong wall outlet.
- The unit should always be plugged into its rated source, 120 volt, 60 Hz, 15 amp circuit. This helps the machine to provide the best performance and also prevents overloading wiring circuits which could potentially cause a fire hazard from overheated wires.
- Repair or replace immediately all power cords that are frayed or otherwise damaged. Do not use a cord that has cracks or abrasion damage along its length or at either end.

Disposal of Your Appliance

All refrigeration products contain flammable refrigerants, which under federal law must be removed prior to disposal. Please check with the company handling the disposal for what to do if you are getting rid of refrigeration product.

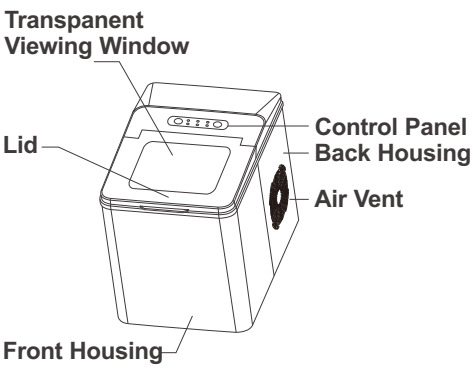
GET YOUR ICE MAKER READY

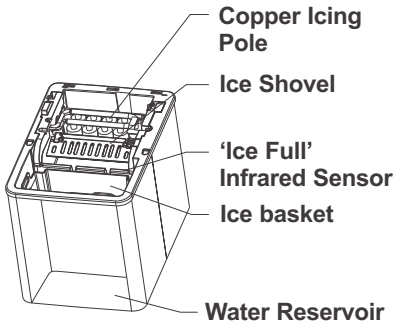
Unpacking

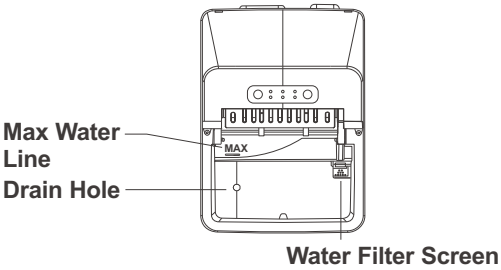
IMPORTANT : Do not remove any safety, warning, or product information labels from your ice maker.

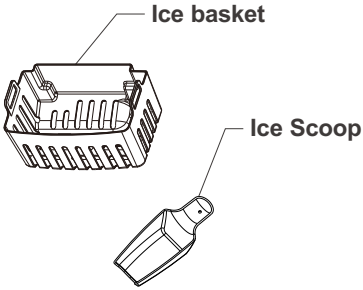
- Package includes: 1 ice maker, 1 ice basket, 1 ice scoop, 1 user manual.
- Remove tape and any labels from your ice maker before using (except for the labels listed above).
- Do not use sharp tools, alcohol, flammable fluids or rough cleaners to remove tape or glue. These items can cause damage to the surface of your ice maker.

Know Your Ice Maker



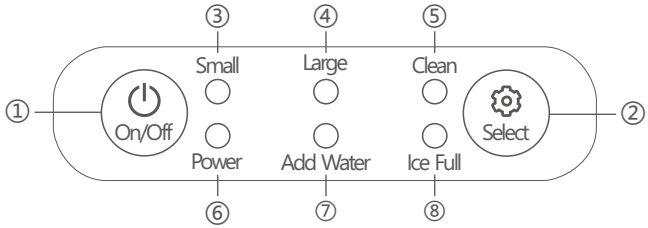






HOW TO USE

Know Your Ice Maker



① **On/off** button - Press to turn On/off the ice maker.
② **Select** button - Press to select Small Or Large ice size. Press to select Clean when the unit is plugged in but yet to turn on.
③ **Small** indicator - Indicates it's making ice in small size when it's on.
④ **Large** indicator - Indicates it's making ice in large size when it's on.
⑤ **Clean** indicator - Indicates it's running self cleaning program when it's on.
⑥ **Power** indicator - Flashes when the unit is connected to power source. Glows green when the unit is On/making ice.
⑦ **Add Water** indicator - Pause ice making, glows red when you need to add water to the unit.
⑧ **Ice Full** indicator - Pauses ice making, glows red to let you know the ice basket is full.

Before First Use

- Unpack and check to make sure that the machine and accessories including ice basket and ice scoop are available. Please contact Customer Support if anything missing.
- Please make sure that the ice maker is set upright on level surface. Keep the environment dry and stay away from heat sources such as ovens, heaters and corrosive gases. Maintain at least 6 inch clearance on all sides of the ice maker for proper ventilation.
- Please keep it still and wait for 2 hours before plugging in.
- The unit should be running between 50˚F (10˚C) and 90˚F (32˚C) air temperature. The water for ice making and cleaning should be between 46˚F(8˚C) and 82˚F (28˚C). Exceeding the limit may result in severe damage which is not covered by warranty.
- Add water into the reservoir half full and run self-cleaning program twice. Get rid of the cleaning water.
- Clean ice basket and scoop.
- It's time to expect fresh clean ice from the comfort of your countertop.

HOW TO USE

Ice Making

① Ensure the drain plug at the botton of the unit is firmly inserted.
② Plug into a 120V/60Hz wall outlet, check if the ‘Making’ indicator is flashing.
③ Open the transparent lid and remove the ice basket.
④ Add potable water into water reservoir, note not to exceed the ‘MAX’ line.
⑤ Put the ice basket back and close the lid.
⑥ Press the ‘On/Off’ button and wait. Check if the ‘Making’ indicator is glowing green.
⑦ Wait for approx. 7 minutes to enjoy fresh ice.

Cleaning

① Remove all of the ice.
② Empty the unit via the drain plug at the bottom of the unit and insert it back afterwards.
③ Obtain pre-mixed scale remover solution or mix a solution of scale remover with water according to solution direction. Approx 16 fl.oz. Solution is needed to complete the cleaning.
④ Fill the water reservoir with scale remover solution and close the lid. Press the ‘select’ button for 'clean' indicator and then turn on the unit. The solution will run inside the machine through all the way that water goes when making ice, to remove the water scale. You may run the program twice for deep clean.
⑤ The self-clean program ends in 5 minutes, then empty the unit via step 2.
⑥ Refill the water reservoir with water, run self-cleaning program again.
⑦ Repeat step 5 and 6 until the solution inside the unit is fully removed.
⑧ Clean water reservoir, ice basket and ice scoop. This should be carried out on regular basis.
⑨ Clean the exterior of the unit with damp soft sponge.
⑩ Do not use organic solvent, boiled water, detergent, strong acid or strong alkali etc. for cleaning.

HOW TO USE

Notes for Daily Use

- Although heat insulation layer is used for unit housing, it only helps in slowing down ice melting speed. Transfer ice to freezer if you wish to keep it for long.
- When the machine stops ice making triggered by 'Ice Full' , it will not go back to ice making unless the ice is removed or melted.
- Do clean the ice maker periodically, ex. once a month, to obtain fresh ice and help the machine last longer.
- The incline angle should not exceed 45° during transport. Turning upside down is strictly forbidden. Doing so can cause damage to compressor or refrigerating system. After the jolt of transport, wait for 2 hours before plugging in.
- If the ice maker is not to be used for some time, empty the water reservoir, dry it for storage.
- The ice maker is designed to work quietly but will make some noise during operation.

CUSTOMER SUPPORT

Gevi Official Website

Have a question or need assistance with your appliances? Visit Gevi Official Website any time any where. You can also get more information about Gevi and shop for more Gevi appliances. **www.gevi-tech.com**

Gevi Official Hotline

Wish to speak with someone? Call **855-9922-888** during normal business hours.

Gevi Official Email

To describe your issue in detail, write to us at **service@gevi-tech.com**

TROUBLE SHOOTING

Trouble Shooting

Problem	Possible Causes	Solutions
'Add Water' On	Water is not enough	Add water to reservoir manually
	Water screen in the water reservoir is blocked	Clean water screen
	Pump malfunction	Call Gevi for service
'Ice Full' On	Ice basket is full	Empty the ice basket
	Ambient temperature exceeds limited working temperature	Change the environment
	Infrared sensor blocked	Clean the infrared sensor
	NTC malfunction	Call Gevi for service
No Ice	Poor heat dissipation	Keep a 15cm/6inch clearance on all sides of the ice maker for proper ventilation
	The water temperature is too high	Use water with temperature between 46°F(8°C) and 82°F(28°C)
	The ambient temperature is too high	Operate the unit in environment between 50°F (10°C) and 90°F (32°C)
	The ice-making system is Malfunctioning	Call Gevi for service

TECHNICAL PARAMETERS

Model:	GIMB-2104
Applicable Climate:	ST/SN/N/T
Class:	I
Power Source:	120V/60Hz
Rated Power:	120W
Refrigerant/Refrigerant Amount:	R600a / 25g
Foaming Agent:	C5H10
Net Weight:	7.7kg/17Lbs
Housing:	ABS
Unit Size (DxWxH):	13 x 9 x 11.4 inch

WARRANTY

household.gevi-tech.com

Warranty service is provided by Gevi Customer Service Center. To contact customer service team, visit our website at **household.gevi-tech.com**, email at **service@gevi-tech.com** or call Gevi at **855-9922-888**.

Period	Gevi Will Replace
30 Days From the date of original purchase	Whole unit if the ice maker fails due to a defect in materials or workmanship.
1 Year From the date of original purchase	Any part of the ice machine which fails due to a defect in materials or workmanship.

WARRANTY

Warranty Extension

- Purchase Warranty Extension service at household.gevi-tech.com/products/warranty-extension.

- Register your warranty at gevi-tech.com/warranty to receive 3 months warranty extension for **FREE**.

Warranty Register

NOTE

NOTE

Gevi



Tel: 855-9922-888

Email: service@gevi-tech.com

Website: household.gevi-tech.com