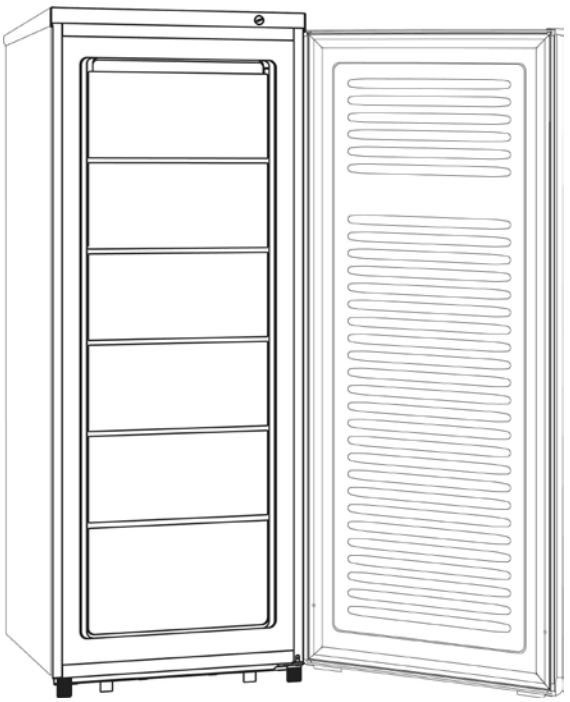
INSTRUCTION MANUAL

MANUAL DE INSTRUCCIONES

Model Number / No. de Modelo

VM165

Upright Freezer / Congelador



CAUTION:

BEFORE USE, PLEASE READ AND FOLLOW ALL SAFETY RULES AND OPERATING INSTRUCTIONS.

La sección en español empieza en la págína 17

Avanti has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.

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REFRIGERATOR SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual for your appliance. Always read and obey all safety messages.



This is the Safety Alert Symbol. This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the Safety Alert Symbol and either the words" DANGER", "WARNING" or "CAUTION".

⚠ DANGER ⚠

Danger means that failure to heed this safety statement may result in severe personal injury or death.

⚠ WARNING ⚠

Warning means that failure to heed this safety statement may result in extensive product damage, serious personal injury, or death.

CAUTION

Caution means that failure to heed this safety statement may result in minor or moderate personal injury, property or equipment damage.

All safety messages will alert you to know what potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.

IMPORTANT SAFEGUIDES



Before the refrigerator is used, it must be properly positioned and installed as described in this manual,so read the manual carefully. To reduce the risk of fire, electrical shock or injury when using the refrigerator, follow basic precaution, including the following:

DANGER

- Plug into a grounded 3-prong outlet, do not remove grounding prong, do not use an adapter, and do not use an extension cord.
- It is recommended that a separate circuit, serving only your refrigerator be provided. Use receptacles that cannot be turned off by a switch or pull chain.
- Never clean refrigerator parts with flammable fluids. These fumes can create a fire hazard or explosion. And do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Before proceeding with cleaning and maintenance operations, make sure the power line of the unit is disconnected.
- Do not connect or disconnect the electric plug when your hands are wet.
- Unplug the refrigerator or disconnect power before cleaning or servicing. Failure to do so can result in electrical shock or death.
- Do not attempt to repair or replace any part of your refrigerator unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

WARNING

FOLLOW WARNING CALL OUTS BELOW ONLY WHEN APPLICABLE TO YOUR MODEL

- Use two or more people to move and install refrigerator. Failure to do so can result in back or other injury.
- To ensure proper ventilation for your refrigerator, the front of the unit must be completely unobstructed. Choose a well-ventilated area with temperatures above 60°F (16°C) and below 90°F (32°C). This unit must be installed in an area protected from the element, such as wind, rain, water spray or drips.
- The refrigerator should not be located next to ovens, grills or other sources of high heat.
- The refrigerator must be installed with all electrical, water and drain connections in accordance with state and local codes. A standard electrical supply (115 V AC only, 60 Hz), properly grounded in accordance with the National Electrical Code and local codes and ordinances is required.
- Do not kink or pinch the power supply cord of refrigerator.
- The fuse (or circuit breaker) size should be 15 amperes.
- It is important for the refrigerator to be leveled in order to work properly. You may need to make several adjustments to level it.
- All installation must be in accordance with local plumbing code requirements.
- Make certain that the pipes are not pinched or kinked or damaged during installations.
- Check for leaks after connection.
- Never allow children to operate, play with or crawl inside the refrigerator.
- Although the unit has been tested at the factory, due to long-term transit and storage, the first batch of cubes must be discarded.
- Do not use solvent-based cleaning agents of abrasives on the interior. These cleaners may damage or discolor the interior.
- Do not use this apparatus for other than its intended purpose.

HELP US HELP YOU...

Read this guide carefully.

It is intended to help you operate and maintain your new appliance properly.

Keep it handy to answer your questions.
If you don't understand something or your need more help, please call:

Avanti Customer Service
800-220-5570

Keep proof of original purchase date (such as your sales slip) with this guide to establish the warranty period.

CAUTION:

THIS APPLIANCE IS NOT DESIGNED FOR THE STORAGE OF MEDICINE OR OTHER MEDICAL PRODUCTS.

Write down the model and serial numbers.

You'll find them on a plate located on the inside left wall the appliance.

Please write these numbers here:

_____
Date of Purchase

_____
Model Number

_____
Serial Number

Use these numbers in any correspondence or service calls concerning your appliance.

If you received a damaged appliance, immediately contact the dealer (or builder) that sold you the appliance.

Save time and money. Before you call for service, check the Troubleshooting Guide. It lists causes of minor operating problems that you can correct yourself.

IF YOU NEED SERVICE

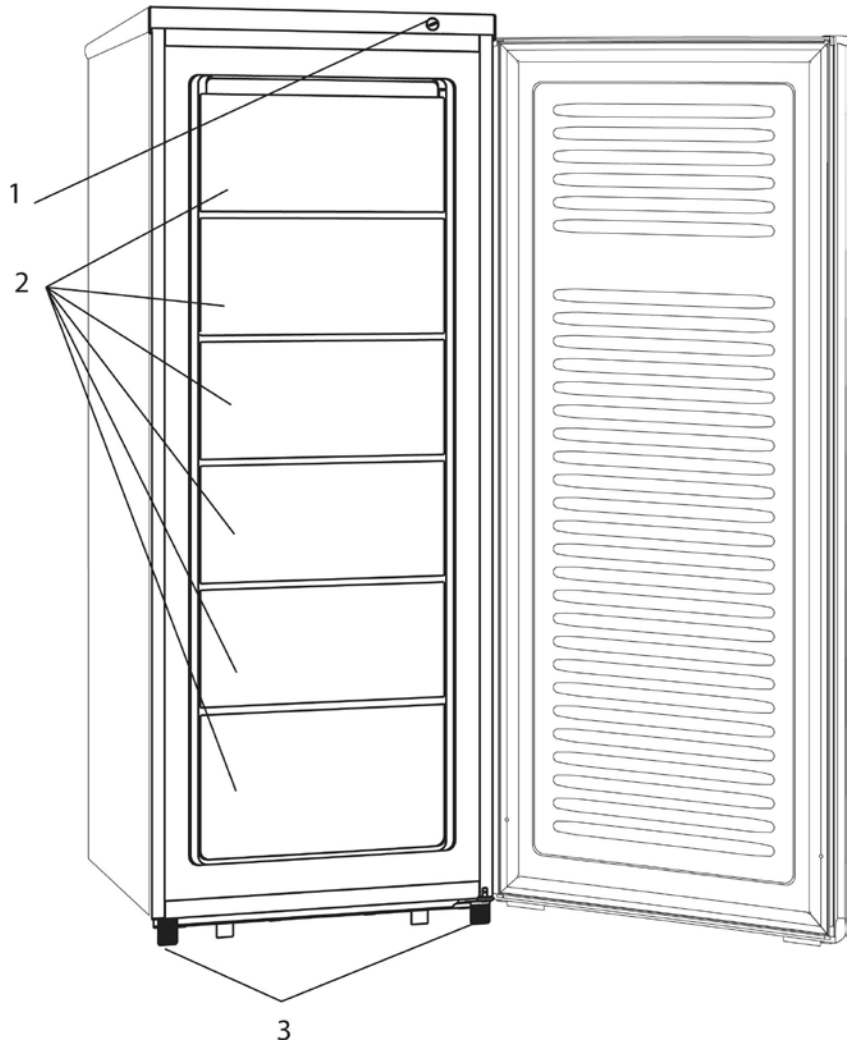
We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are some steps to follow for further help.
FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details, including your telephone number, and send to:

Customer Service
Avanti Products
10880 NW 30 Street
Miami, FL 33172

PARTS & FEATURES

VM165



1. **TEMPERATURE CONTROL**
2. **STORAGE SHELVES (6)**
3. **LEVELING LEGS**

Important Safety Instructions

WARNING	To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions:

- Read all instructions before using the appliance.
- **DANGER or WARNING**: Risk of child entrapment.
- Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous. . . even if they will "just sit in the garage a few days."
- **Before you throw away your old refrigerator or freezer:** Take off the doors. Leave the shelves in place so that children may not easily climb inside.
- Never allow children to operate, play with, or crawl inside the appliance.
- Never clean appliance parts with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.

-Save these instructions-

INSTALLATION INSTRUCTIONS

Before Using Your Appliance

- Remove the exterior and interior packing.
- Check to be sure you have all of the following parts:

VM165 – Upright Freezer	
1	Instruction Manual
1	Plastic Scraper
1	Twist – Ice Tray

- Before connecting the appliance to the power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
- Clean the interior surface with lukewarm water using a soft cloth.
- In case the interior accessories are not correctly placed, rearrange them as described in chapter "Parts and Features"

Installation of Your Appliance

- Place your appliance on a floor that is strong enough to support the appliance when it is fully loaded. To level your appliance, adjust the legs at the front of the appliance.
- Allow 5 inches of space between the back and sides of the appliance, which allows the proper air circulation to cool the compressor.
- Locate the appliance away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the appliance not to perform properly.
- Avoid locating the appliance in moist areas. Too much moisture in the air will cause frost to form quickly on the evaporator requiring more frequent defrosting of the appliance.

Electrical Connection

Warning

Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, have it replaced by an authorized Avanti Products service center.

This appliance should be properly grounded for your safety. The power cord of this appliance is equipped with a three-prong plug which mates with standard three prong wall outlets to minimize the possibility of electrical shock.

Do not under any circumstances cut or remove the third ground prong from the power cord supplied.

Plug the appliance into an exclusive properly installed-grounded wall outlet. Do not under any circumstances cut or remove the third (ground) prong from the power cord. Any questions concerning power and or grounding should be directed toward a certified electrician or an authorized Avanti Products service center.

Use of extension cords is not recommended.

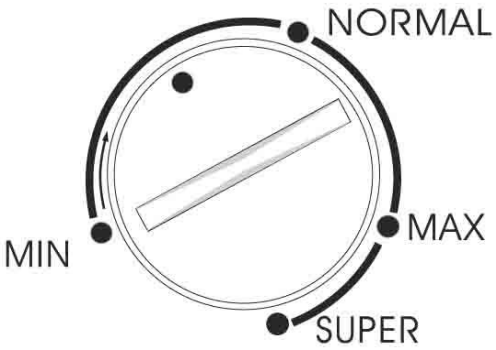
This appliance requires a standard 115/120-volt, 60Hz electrical outlet with three-prong ground.
The cord should be secured behind the appliance and not left exposed or dangling to prevent accidental injury.

Reversing the Door Swing of Your Appliance

This appliance has the capability of either opening the door from the left or right side. The unit is delivered to you with the door opening from the left side. Should you desire to reverse the opening direction, please call customer service for reversal instructions.

OPERATING YOUR FREEZER

➢ **Temperature Control (MODEL VM165 – ONLY)**



➢ **Temperature Selector (MODEL VM165 – ONLY)**

- The temperature control is located on the front side of the cabinet.
- The first time you turn the unit on set the temperature control to the “SUPER” position. (you may use a coin or flathead screwdriver.)
  After 4 hours, move the control to the MAX setting.
- The range of the temperature control is from position" MIN" the warmest to “SUPER” the coldest. After 24 to 48 hours, adjust the temperature control to the setting that best suits your needs. The setting of “NORM” should be correct for home or office freezer use.

NOTE:

- If the unit is unplugged, power lost, or turned off; you must wait 3 to 5 minutes before restarting the unit. If you attempt to restart before this time delay, the freezer will not start.

➢ **Defrosting Your Freezer**

- When? For the most efficient operation and minimum energy consumption, defrost the appliance compartment when the frost on the appliance walls is excessive or ¼ inch thick.

- A few hours before defrosting set the thermostat to position MAX, so foods are well frozen.
- Disconnect the power supply.
- Remove the frozen food from the appliance and place it in a cooler to protect the food.
- Leave the door open for a while so that you can easy scrape off the frost.
- Use a plastic scraper but be careful not to damage the inner surfaces of the freezer.
  Wipe up the scraped frost and ice before it is completely defrosted.

CAUTION

- **Do not use boiling water because it may damage the plastic parts. In addition, never use a sharp or metallic instrument to remove frost as it may damage the cooling coils and will void the warranty. We recommend using the plastic scraper.**

HELPFUL HINT

Defrosting usually takes a few hours. Leaving the door open will help speed the process. Also, pouring warm water (not boiling) on the ice/frost will help speed melting. If you must use a scraper- please use caution - it is very easy to damage the freezer compartment and void your warranty.

CARE AND MAINTENANCE

- **Cleaning Your Freezer**
- Upon installation of your new appliance, it is recommended that it be cleaned thoroughly.
- Turn the temperature control to "MIN", unplug the freezer, remove the food and storage drawers.
- Wash the inside with a damp warm cloth containing a water and baking soda solution. The solution should be about 2 tablespoons of baking soda to a quart of water.
- Be sure to keep the door gasket (seal) clean to keep the unit running efficiently.
- The outside of the freezer should be cleaned with mild detergent and warm water.
- Dry the interior and exterior with a soft cloth.
- The condenser coils should be vacuumed when they are dusty or dirty.
- It is recommended that the unit be cleaned each time it is defrosted to help keep the unit odor free and running efficiently.

➢ **Power Failure**

Most power failures are corrected within a few hours and should not affect the temperature of your appliance if you minimize the number of times the door is opened. If the power is going to be off for a longer period of time, you need to take the proper steps to protect your food.

➢ **Vacation Time**

During long absences, remove all the food; unplug your appliance, clean your appliance, and leave the door slightly open to avoid possible formation of condensation, mold, or odors.

➢ **Moving Your Appliance**

- Remove all the food.
- Securely tape down all loose items inside your appliance.
- Turn the leveling screws up to the base to avoid damage.
- Tape the doors shut.
- Be sure the appliance stays in the upright position during transportation.

➢ **Energy Saving Tips**

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.
- Try not to open the door too often, especially when the weather is wet and hot.
- Every so often check if the appliance is sufficiently ventilated.
- Ice and frost layer increase energy consumption, so clean the appliance as soon as the layer is ¼" thick.

PROBLEMS WITH YOUR APPLIANCE?

You can solve many common appliance problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling the servicer.

MODEL VM165 – UPRIGHT FREEZER

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE
Freezer does not operate.	Not plugged in. The circuit breaker tripped or blown fuse. The freezer temperature control is set at "OFF".
Compressor turns on and off frequently.	The room temperature is hotter than normal. A large amount of food has been added to the freezer. The door is open too often. The door is not closed completely. The temperature control is not set correctly. The door gasket does not seal properly. The freezer does not have the correct clearances.
Vibrations.	Check to assure that the freezer is level.
The freezer seems to make too much noise.	The rattling noise may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in your freezer. Contraction and expansion of the inside walls may cause popping and crackling noises. The freezer is not level.
The door will not close properly.	The freezer is not level. The door is reversed and not properly installed. The gasket is dirty. The baskets are out of position.

SERVICE FOR YOUR APPLIANCE

We are proud of our customer service organization and the network of professional service technicians that provide service on your Avanti appliances. With the purchase of your Avanti appliance, you can have the confidence that if you ever need additional information or assistance, the Avanti Products Customer Service team will be here for you. Just call us toll-free.

AVANTI PRODUCTS CUSTOMER SERVICES

Product Information 800-323-5029	Whatever your questions are about our products, help is available.
Part Orders 800-220-5570	You may order parts and accessories that will be delivered directly to your home. You may order these items by personal check, money order, Master Card, or Visa.
In-Home Repair Service 800-220-5570	An Avanti Products authorized service center will provide expert repair service, scheduled at a time that is convenient for you. Our trained servicers know your appliance inside and out.

YOUR Avanti Products WARRANTY	Staple your sales receipt here. Proof of original purchase date is needed to obtain service under warranty.

WHAT IS COVERED LIMITED ONE-YEAR WARRANTY

For one year from the date of purchase by the original owner, Avanti Products will, at its option, repair or replace any part of the appliance which proves to be defective in material or workmanship under normal use. During this period Avanti Products will provide all parts and labor necessary to correct such defects free of charge, so long as the appliance has been installed and operated in accordance with the written instructions in this manual. Avanti Products will provide you with a reasonably similar replacement product that is either new or factory refurbished. In rental or commercial use, the warranty period is 90 days. All Avanti appliances of 3.5 cubic foot capacity or less must be brought/sent to the applicable service shop for repair.

LIMITED SECOND THROUGH FIFTH YEAR WARRANTY

For the second through the fifth year from date of original purchase, Avanti Products will provide a replacement compressor free of charge due to a failure. You are responsible for the service labor and freight charges. In rental or commercial use, the limited compressor warranty is one year and nine months. Cost to move the appliance to the servicers' shop and back to the user's home, as may be required, are the user's responsibility.

WHAT IS NOT COVERED

- Content losses of food due to spoilage.
- Incidental or consequential damages.
- Parts and labor costs for the following will not be considered as warranty:
- Evaporator doors, door springs, and/or frames.
- Inner door panels, door shelves, door rails, and/or door supports.
- Chest appliance lid liners.
- Vegetable crispers.
- Light bulbs and/or plastic housing.
- Plastic cabinet liners.
- Punctured evaporator that voids the warranty on the complete sealed system.
- Shipping and handling costs associated with the replacement of the unit.
- Repairs performed by unauthorized servicers.
- Service calls that do not involve defects in material or workmanship such as customer education, door reversal, or proper installation.
- Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the State of Alaska.
- Service calls that are related to external problems, such as abuse, misuse, inadequate electrical power, accidents, fire, floods, or acts of God.
- Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, include the State of Alaska.
- Replacement of house fuses or resetting circuit breakers.
- Failure of the product if it is used for other than its intended purpose.
- This warranty does not outside the Continental USA.

INSTRUCCIONES EN ESPAÑOL

➢ LA INSTALACION Y ENCENDIDO DEL APARATO

- Este refrigerador se conecta a 120v y 60 ciclos.
- Podrá disponer de la ayuda necesaria para instalar y poner en marcha su refrigerador sin ningún costo adicional.
- Antes de realizar la conexión al suministro de corriente eléctrica, asegúrese de que el voltaje que aparece en la etiqueta corresponda al voltaje del sistema eléctrico de su hogar.
- Si la clavija no sirve para las base de enchufe de que dispone, cambie la clavija del enchufe del refrigerador a una correcta (al menos 10A).
- Inserte la clavija en la base de enchufe con una toma a tierra apropiada. Si la base de enchufe no tiene una toma a tierra, sugerimos que llame a un electricista para que la ayude.
- El fabricante no se hace responsable por los posibles fallos al completar la toma a tierra, tal como se describe en este manual.
- No coloque el aparato en un lugar en el que esté expuesto a la luz directa del sol.
- No lo use en lugares al aire libre y no permita que se exponga a la lluvia.
- Coloque el refrigerador lejos de toda fuente de calor y en un lugar ventilado. El refrigerador debe estar colocado a una distancia de por lo menos 50 cm de radiadores, estufas de gas o de carbón, y a una distancia de 5 cm de las estufas eléctricas.
- No ponga nada encima del refrigerador, y si lo hace que sea a una distancia no menor de a 15 cm.
- Si se instala el aparato cerca de otro refrigerador o congelador, deberá comprobar que se mantiene a una distancia entre ambos de por lo menos 5 cm con el fin de evitar procesos de condensación.
- No introduzca en el refrigerador grandes cantidades de productos o que sean muy pesados.
- El refrigerador deberá estar colocado de manera que mantenga una posición firme y nivelada con respecto al suelo. Utilise las dos patas niveladoras frontales para compensar suelo irregular.
- Deberá limpiar tanto la parte externa del aparato como los accesorios que encontrará en el interior del mismo con una solución compuesta de agua y jabón líquido; para limpiar la parte interna del aparato utilise bicarbonato de sodio disuelto en agua tibia. Después de secarlos vuelva a colocar los accesorios en su lugar de origen.

➢ RECOMENDACIONES

- No utilise adaptadores que puedan provocar el sobrecalentamiento del aparato o inclusive un incendio.
- No utilise cables de suministro de energía viejos o deformados.
- No retuerza o doble los cables.
- No permita que los niños jueguen con el aparato. Los niños nunca deben sentarse en los estantes ni colgarse de la puerta.
- No utilise objetos metálicos afilados para extraer el hielo del congelador: podrían perforar el circuito del refrigerador y, provocar un daño irreparable al aparato. Utilise la espátula de plástico suministrada.
- No enchufe el tomacorriente con las manos húmedas.
- No coloque recipientes (botellas de cristal o latas) con líquidos en el congelador, sobre todo líquidos con gas, ya que podrían provovar que el recipiente explote durante le congelación.
- Las botellas que contengan un alto porcentaje de alcohol, deberán estar debidamente cerradas y deben ser colocadas verticalmente en el refrigerador.
- No toque las superficies congeladas, especialmente si tiene las manos mojadas ya que podría producir quemaduras o heridas.

➢ ANTES DEL ENCENDIDO

- Deberá esperar unas 3 horas antes de enchufar el aparato a la red eléctrica con el fin de asegurar el correcto funcionamiento del mismo.
- Es posible que se produzca un cierto olor al encender el aparato por primera vez. Este olor desaparece cuando el aparato haya comenzado a enfriarse.

USANDO SU CONGELADOR (MODELO VM165)

➢ Control de temperatura

- Su congelador tiene un control que regula la temperatura. El control de temperatura está ubicado dentro en la parte superior del frente de la unidad.
- La primera vez que encienda el congelador, ponga la temperatura en la posición de enfriado máximo ("SUPER"). (Puede usar una moneda o un destornillador plano).
- Después de 4 horas, muévalo a la posición "MAX".
- El control de temperatura va desde lo más caliente "MIN" a lo más frío "SUPER". Después de 24 a 48 horas, ajuste el control de temperatura al nivel que usted necesite. El nivel "NORM" es el más adecuado para uso en la casa u oficina.

NOTA:

- Si la unidad se desconecta, pierde corriente o se apaga la fuente principal de la corriente tendrá que esperar 3 a 5 minutos para volver a reiniciar la unidad. Si usted intenta reiniciar antes de este tiempo su congelador no encenderá.
- Retire los alimentos del congelador y colóquelos en una caja térmica para conservarlos y protegerlos.

Compartimiento de su congelador

- Este compartimiento está diseñado para un período largo (3 meses) de almacenamiento de alimentos congelados.
- El tiempo de almacenamiento de los alimentos congelados varía y se recomienda almacenarlos solamente mientras esté vigente la fecha de expiración. Cuando descongele su congelador deberá seguir cuidadosamente las instrucciones.
- Alimentos congelados preenvasados comercialmente deben ser almacenados de acuerdo con las indicaciones de su fabricante.
- Coloque los alimentos congelados dentro de su congelador inmediatamente después de comprarlos. Si hay indicaciones en el envase, sígalas cuidadosamente considerando el tiempo de almacenamiento.
- La puerta del congelador puede quebrarse cuando hay mucho hielo. Asegúrese de descongelarlo cuando el hielo haya excedido ¼ pulgada de espesor.

LIMPIEZA Y MANTENIMIENTO

- **Desenchufe el aparato de la toma de corriente antes de empezar a limpiarlo**.
- No limpie el refrigerador echándole agua a chorro encima.
- Se recomienda limpiar el compartimiento del refrigerador periodicamente con una solución de bicarbonato de sodio.
- Limpie los accesorios por separado con agua y jabón. No meta los accesorios en el lavavajillas.
- No utilise productos, detergentes o jabones abrasivos. Cuando haya terminado de limpiar el aparato, pásele un trapo humedo y séquelo cuidadosamente. Cuando haya terminado el proceso de limpieza vuelva a conectar el enchufe del refrigerador, con las manos bien secas.
- Se recomienda realizar la limpieza del condensador con un cepillo al menos dos veces al año con el fin de ahorrar energía y de incrementar la productividad.

COMPARTIMIENTO DEL CONGELADOR

Se recomienda retirar la escarcha que aparece cubriendo las bandejas en el compartimiento del congelador. (Utilise la espátula de plástico que se suministra). Asi mismo, se recomienda limpiar el compartimiento del congelador del mismo modo que el compartimiento del refrigerador, siguiendo el proceso de descongelamiento al menos dos veces al año.

Para hacerlo;

- El día antes de realizar el proceso, ponga el dial del termostato en la posición “MAX” para que los alimentos se congelen completamente.
- Durante el proceso de descongelación, los alimentos congelados deberán permanecer envueltos con varias hojas de papel y en un lugar frío. El aumento de la temperatura disminuirá su período de conservación. Recuerde que deberá consumir esos alimentos dentro de un período de tiempo relativamente corto.
- Para acelerar el proceso de descongelamiento ponga uno o más recipientes con agua caliente en el compartimiento del congelador.
- Seque con cuidado la parte interior de la unidad.

COMO CAMBIAR LA DIRECCION DE APERTURA DE LA PUERTA

En caso de que necesite cambiar el lado de apertura de la puerta, por favor consulte al servicio pos-venta de su localidad.

Transporte y Cambio De Posición

- El empaque original y la espuma de poliestireno pueden cubrirse si así se desea.
- Durante el transporte el aparato deberá mantenerse siempre atado con una cinta ancha o con una cuerda resistente. Durante el transporte, deberá seguir las normas que aparecen en la caja de cartón.
- Antes de transportar el aparato o de cambiar su posición, todos los objetos movibles deberían extraerse del aparato o fijarse con cinta adhesiva para evitar su movimiento.

Registration Information

- **Protect your product:**
  We will keep the model number and date of purchase of your new Avanti product on file to help you refer to this information in the event of an insurance claim such as fire or theft.

- **Promote better products:**
  We value your input. Your responses will help us develop products designed to best meet your future needs.

----------(Detach Here)----------

Avanti Registration Card

_____ _____
Name Model # Serial #

_____ _____
Address Date Purchased Store/Dealer Name

_____ _____
City State Zip Occupation

_____ **As Your Primary Residence, Do You:**
Area Code Phone Number ☐Own ☐Rent

Did You Purchase An Additional Warranty:
☐Extended ☐Food Loss ☐None

Your Age:
☐under 18 ☐18-25 ☐26-30
☐31-35 ☐36-50 ☐over 50

Reason For Choosing This Avanti Product:
Please indicate the most important factors that influenced your decision to purchase this product.
☐Price
☐Product Features
☐Avanti Reputation
☐Product Quality
☐Salesperson Recommendation
☐Friend/Relative Recommendation
☐Warranty
☐Other_____

Marital Status:
☐Married ☐Single

Is This Product Used In The:
☐Home ☐Business

How Did You Learn About This Product:
☐Advertising ☐Product Features
☐In Store Demo ☐Personal Demo
☐Other_____
Comments_____
_____
_____

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